

Verizon New England Inc.

8. **Public Telephone Services**  
8.1 **Public Access Smart-pay Line (PASL) Service**

Rates and charges for public telephone service which consists of Public Access Smart-pay Line (PASL) service and Public Access Line (PAL) service are contained in Part M Section 1.8.

**8.1.1 Definitions**

**Dial Tone First**—Enables end users to dial certain calls without requiring coin deposits, (e.g. Universal Emergency Number service).

**Originating Number Screening-Operator Screening**—Alerts the operator that operator handled calls and operator handled directory assistance calls may not be billed to the originating number. Calls may be placed on a calling card, collect or charge to a third number basis.

**Terminating Number Screening**—Alerts operators throughout the country that collect and third number calls cannot be billed to a particular number.

**Selective Blocking**—Blocks calls to a number with a 900 area code.

**8.1.2 Description**

- A. PASL is a class of main telephone exchange service offered to payphone providers for use by the general public. This service is available in suitably equipped central offices where sufficient facilities exist.

**8.1.3 Responsibility of the Payphone Provider**

- A. Payphone providers that subscribe to PASL are subject to all tariff regulations which apply to customers with one-party business exchange service.
- B. The payphone provider is responsible for all rates and charges originating from or accepted at this service.
- C. All payphones must have posted notice of telephone numbers, ownership, rates, repair reporting numbers, and operational instructions for local and toll calling.

**8.1.4 Service Components**

- A. BCAL-1 and BCAL-2 are comprised of a network access line with dial tone first capability, coin functionalities and blocking features.
1. The network access line is measured and BCAL-1 is arranged for one way (outgoing) calling and BCAL-2 is arranged for two way (incoming and outgoing) calling

Verizon New England Inc.

## 8. Public Telephone Services

### 8.1 Public Access Smart-pay Line (PASL) Service

#### 8.1.4 Service Components

##### A. (Continued)

2. The coin functionality features consist of coin timing and rating of sent paid end user calls and coin signaling. Coin signaling is used to control the disposition of the coins held in the pay telephone and consists of coin collect and coin return. Coin collect is used when a call has been completed and coin return is used if a no answer or busy condition is encountered.
3. The blocking features consist of originating number screening-operator screening, terminating number screening and selective blocking.

##### B. Inmate is comprised of a network access line and blocking features.

1. The network access line is measured, arranged for one way (outgoing) calling and provides for originating collect calls only to areas within the North American Dialing Plan. The North American Dialing Plan consists of the continental United States, Alaska, Hawaii, Canada, those parts of Mexico in the 903 Area Code, Bermuda, Puerto Rico, the Virgin Islands, and other Caribbean Islands in the 809 Area Code.
2. The blocking features consist of originating number screening-operator screening and terminating number screening. End users do not have access to Directory Assistance service.

##### C. Charge-A-Call is comprised of a network access line and blocking features.

1. The network access line is measured, arranged for one way (outgoing) calling and provides for collect, charge to third telephone number, or charge to calling card calls on an originating basis only
2. The blocking features consist of originating number screening-operator screening and terminating number screening.

#### 8.1.5 Coin Timing and Rating-PASL Payphone User

- A. **Local Service**—Payphone-user local service usage is timed on an initial and overtime basis.
  1. The initial period is five minutes or fraction thereof and each overtime period is three minutes or fraction thereof.
- B. For rates and regulations for local messages on a collect, bill to a third telephone number, or charge to a calling card within an exchange, between exchanges, or between exchanges and localities in the local service area of the exchange, refer to Section 5.
- C. Calls to exchanges or localities beyond the local service are timed, rated and billed on an initial and overtime basis.
  1. The initial period is one minute and the overtime period is one minute. Rates apply to each period or fraction thereof.

Verizon New England Inc.

**8. Public Telephone Services**  
**8.1 Public Access Smart-pay Line (PASL) Service****8.1.5 Coin Timing and Rating--PASL Payphone User****C. (Continued)**

- 2.** A common rating system is provided to all payphone providers.

**8.1.6 Application of Rates and Charge**

- A.** The PASL rate includes the one-party business measured service-4E main telephone exchange service rate for the applicable rate group determined by the exchange of connection including the local usage allowance. In addition, the monthly E911 surcharge and monthly charge for intrastate Directory Assistance (DA) service based on average statewide DA usage in excess of the DA call allowance for one-party business service also apply to PASL service. The DA surcharge does not apply to PASL-Inmate service.
- B.** Local usage is charged for as specified in Section 5 for the exchange of connection.
- C.** Message Telecommunications Service (MTS) is charged for as specified in Section 9.
- D.** Local service calls placed to a telephone relay service are provided without charge.

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**8. Public Telephone Services**  
**8.2 Public Access Line (PAL) Service**

8.2.1	Description
A.	PAL which is for use with customer owned coin and coinless pay telephones is a class of main telephone exchange service offered to business customers for use by the general public or the combined use of the customer and his patrons.
B.	PAL is provided from the Telephone Company's central office up to and including the network interface located at the customer's premises or other customer arranged location and is provided only where suitable central office facilities are available.

8.2.2	Regulations
A.	Customers with PAL are subject to all tariff regulations which apply to customers with one-party measured business service.
B.	The customer is responsible for all rates and charges originating from or accepted at this service.
C.	Telephone equipment used with PAL must be registered in compliance with Part 68 of the FCCs registration program.
D.	All customer owned pay telephones must have posted notices of telephone number, ownership, rates, repair reporting numbers, and operational instructions for local and toll calling.

8.2.3	Application of Rates and Charges
A.	PAL rates and charges are as for one-party business measured service-4E main telephone exchange service in the exchange of connection including the associated local usage allowance, the monthly E911 surcharge and an additional monthly charge for intrastate Directory Assistance (DA) service based on average statewide DA usage in excess of the DA call allowance for one-party business service. In addition, a monthly rate for intrastate DA service also applies.
B.	For business customers with two or more PAL service lines, regulations as specified in Section 5.1.5A apply.
C.	Additional local usage is charged for as specified in Section 5 for the exchange of connection.
D.	Charges for MTS apply to calls originated from PAL.
E.	Local service calls placed to a telephone relay service are provided without charge.

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**8. Public Telephone Services**  
**8.2 Public Access Line (PAL) Service**

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**8.2.3 Application of Rates and Charges**

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| F. | A PAL credit will apply to a PAL under the following conditions.   |
| 1. | The PAL credit applies only to a coin or coinless pay telephone connected to measured service-4E PAL service and only if the pay telephone provider is certified by the PUC. The PAL must be connected to a telephone reasonably accessible to the customers or patrons of the location owner or to the general public, and used primarily for the purpose of vending payphone service to such end users. The location of each PAL must conform to any commission rules or regulations pertinent to certification. |
| 2. | The certified PAL is eligible for credit when the amount billed for telephone service during a billing period, including the charges for the PAL service line, Curb-A-Charge service, sent-paid local and intraLATA toll usage, plus non sent-paid local and intraLATA toll usage during an associated calendar month exceeds \$80.00.   |
| 3. | The credit amount is a fixed percentage of the amount billed for the PAL service line, Curb-A-Charge service, sent-paid local and intraLATA toll usage, and non sent-paid local and intraLATA toll usage. Taxes, the End User Common Line charge and any charges for services provided under any other tariffs are excluded from the calculation of the credit.  |
| G. | The furnishing of PAL facilities is subject to the regulations for construction as specified in Section 2. In addition, when facilities are furnished to a location other than a customer premises, charges based on full cost of the installation apply.  |

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8. **Public Telephone Services**  
8.3 **Public Access Line (PAL) Curb-A-Charge Service**

8.3.1 Description	
A.	PAL Curb-A-Charge is only available to PAL customers and is offered in suitably equipped central offices to the extent that existing facilities are available. <ol style="list-style-type: none"><li>1. If a customer's local serving office is not suitably equipped, PAL Curb-A-Charge can be furnished on a foreign exchange or foreign central office service basis, subject to the availability of facilities.</li></ol>
B.	PAL Curb-A-Charge is comprised of originating and/or terminating screening features which are available individually or in any combination.
C.	<b>Originating Number Screening</b> <ol style="list-style-type: none"><li>1. <b>Operator Screening</b>—Alerts the operator that operator handled calls and operator handled directory assistance calls may not be billed to the originating number. Calls may be placed on a calling card, collect (excluding calls to directory assistance) or charge to a third number basis.</li><li>2. <b>Direct Dialed Screening</b>—Blocks directly dialed toll calls except calls placed to 800 numbers. Directly dialed calls to directory assistance are denied. Toll and directory assistance calls may be placed on an operator handled basis. This feature is offered only in exchanges served by electronic central offices where suitable facilities exist and is not available with Municipal Calling.</li></ol>
D.	<b>Terminating Number Screening</b> —Alerts operators throughout the country that collect and third number calls cannot be billed to a particular number.

8.3.2 Application of Rates and Charges	
A.	One S&E charge applies when one or more Curb-A-Charge services is provided at the same time. It does not apply when one or more Curb-A-Charge feature(s) is provided in conjunction with the installation of the line.
B.	In addition to S&E charges and monthly rates, rates and charges also apply for foreign exchange and foreign central office, when utilized.

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**9. Message Telecommunications Service (MTS)**  
**9.1 Description**

Rates and charges for services explained herein are contained in Part M Section 1.9.

<b>9.1.1 General</b>	
<b>A.</b>	This tariff applies to MTS furnished or made available by the Telephone Company over facilities, wholly within or partly within and partly without the State of New Hampshire, between two or more points within the State of New Hampshire Local Access and Transport Area (LATA) where the respective rate centers of such points are also located in said state.
<b>B.</b>	MTS is that of furnishing facilities for telephone communication between local service areas in accordance with the regulations and system of charges specified herein.
<b>C.</b>	Service is available to and from customers of a miscellaneous common carrier with which arrangements have been made for the interchange of telecommunications and is furnished through interconnecting equipment and connecting channels provided by the Telephone Company. The rates between the applicable wire telephone rate center and the rate center of the miscellaneous common carrier are the rates specified in this tariff for MTS. The rate center of the miscellaneous common carrier is the wire telephone rate center of the Telephone Company serving exchange. An additional charge that the miscellaneous common carrier bills to and collects from its customer is applicable to the remainder of the haul as specified in the tariffs of the miscellaneous common carrier.
<b>D.</b>	Service is offered on the following classes of calls.
1.	Coin Paid Station-to-Station
2.	Customer Dialed Calling Card
3.	Corrections Collect Call
3.	Dial Station-to-Station
4.	Operator Station-to-Station
5.	Person-to-Person

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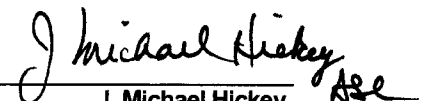
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<b>9.1.2 Classes of Service</b>	
<b>A.</b>	<b>Dial Station-to-Station Service</b> rates apply to a call that is dialed and completed by a customer without the assistance of an operator.
1.	The services of an operator are not used to complete such a call or to furnish any information or assistance relating to billing or charges for such a call, except for the following circumstances.
a.	An operator will place a call for a calling party who identifies himself as being handicapped and unable to dial the call because of the handicap.
b.	An operator will record the originating telephone number where automatic recording equipment is not available to record the number.

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## 9. Message Telecommunications Service (MTS)

### 9.1 Description

9.1.2 Classes of Service	
A. 1. (Continued)	
c.	An operator will re-establish a call that was interrupted after the called number was reached.
d.	An operator will reach the called telephone number where facilities are not available for customer dial completion.
2.	<b>IntraMunicipality Toll Calls Service</b> —With Municipal Calling service, dial station-to-station service is allowed with a municipality without the application of toll charges, except for calls originating (refer to Section 5) or terminating at a foreign exchange line which is supplied dial tone from a central office other than that which serves the address at which the foreign exchange line service is located.
B.	<b>Customer Dialed Calling Card Service</b> rates apply to a call that is dialed by a customer in accordance with standard dialing instructions and billed to a calling card number. The services of an operator are not used to dial the called party, other than as excepted in Section 9.1.2A.
C.	<b>Station-to-Station Service</b> rates apply to a station-to-station call where completion of the call, or a request for any information or assistance relating to billing or charges for such call requires the assistance of an operator.
1.	This class of service does not apply for operator services used with dial station-to-station or customer dialed calling card services described in Section 9.1.2, or for coin paid station-to-station service.
D.	<b>Person-to-Person Service</b> rates apply to a call where the person originating the call specifies to the operator a particular person to be reached, a particular mobile station to be reached through a miscellaneous common carrier operator, or a particular station, department, or office to be reached through a PBX attendant.
1.	If, after the telephone, miscellaneous common carrier mobile radio system, or PBX system called is reached, and while the connection remains established, the person originating the call requests, or agrees to talk to, any person other than the person specified, or to any other person or mobile unit to be reached through a miscellaneous common carrier operator, or to any other station, department, or office to be reached through a PBX attendant, the classification of the calls remains person-to-person.
2.	If it is necessary to employ a messenger or other means to bring the called party to a telephone, the call is classified as person-to-person and a charge applies for the exact amount expended, if any, for messenger service in addition to the charges for the message.
3.	When a person originating a call wishes arrangements made in advance with a particular party or station for the establishment of a connection at a specified time (appointment call), the call is classified as person-to-person.



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**9. Message Telecommunications Service (MTS)**  
**9.1 Description**

<b>9.1.2 Classes of Service</b>	
<b>E.</b>	<b>Coin Paid Station-to-Station Service</b> rates apply to a station-to-station call where the money for the initial period is deposited in a PASL BCAL-1 and BCAL-2 payphone coin box.
<b>F.</b>	<b>Corrections Collect Call</b> rates apply to all station-to-station collect calls dialed by inmates located at correctional facilities where the call is billed to the called party through interaction with a mechanized system.

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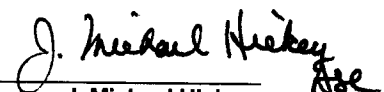
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9. Message Telecommunications Service (MTS)  
9.2 Responsibility of the Telephone Company

9.2.1 Collection of Charges	
A.	Corrections Collect Call charges are billed to and collected from the called party upon acceptance of the call. (N)
B.	Charges (including messenger charges) for classes of service other than Corrections Collect are generally billed against or collected from the calling number. Upon request, toll charges, other than Collections Collect Call, may be billed against or to the following telephone or number. (N)
1.	Against or collected from the called telephone (i.e., charges may be reversed) if the charges are accepted at the called telephone (C)
2.	To a calling card number (C)
3.	To a third telephone number (i.e., billed to a telephone number other than the calling or called number). (C)
C.	A charge may not be billed to a PASL payphone. (T)

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9. Message Telecommunications Service (MTS)  
9.3 Responsibility of the Customer

9.3.1 Customer Equipment

- A. Customer provided terminal equipment and multi-line terminating systems may be used in connection with MTS subject to the regulations specified in Section 4.

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## 9. Message Telecommunications Service (MTS)

### 9.4 Regulations

9.4.1 Timing of Messages
A. Unless otherwise specified herein, on all station-to-station calls, chargeable time begins when the connection is established between the calling telephone and the called telephone, miscellaneous common carrier mobile radio system, or PBX system.
B. On person-to-person calls, chargeable time begins when connection is established between the calling person and the particular person or stations specified or an agreed alternative.
C. When exchange telephone service used for MTS is directly connected (i.e., not connected through a multi-line terminating system or terminal equipment) at a customer's premises to a communications system not subject to Part 68 of the FCC's rules and regulations, chargeable time for all classes of service begins when a call from the telecommunications network terminates in or passes through the first multi-line terminating system or terminal equipment on that communications system not subject to Part 68. It is the customer's responsibility to furnish appropriate answer supervision to the point of connection with the exchange telecommunications service so that chargeable time may begin.
D. Chargeable time ends when the calling telephone hangs up thereby releasing the network connection. If the called telephone hangs up but the calling party does not, chargeable time ends when the network connection is released, either by automatic timing equipment in the telecommunications network or by an operator.

9.4.2 Time Periods
A. The date, day, and time when the initial connection occurs and when each additional minute begins determine the application of rates.
1. <b>Day Rates</b> apply Monday through Friday from 8AM to, but not including 5PM.
2. <b>Evening Rates</b> apply Sunday through Friday from 5PM to, but not including 11PM.
a. On Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day, and Labor Day, the holiday rate is the evening rate, unless the night and weekend rate would normally apply.
3. <b>Night and Weekend Rates</b> apply Sunday through Thursday from 11PM to, but not including 8AM of the following day, and from 11PM Friday to, but not including 5PM Sunday.

9.4.3 Determination of Rate Airline Miles
A. MTS rates between points (cities, towns, or localities) are based on the airline distance between rate centers. In general, each point is designated as a rate center; certain small towns or localities are assigned adjacent rate centers with which they are closely associated for communication purposes or by community of interest.

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**9. Message Telecommunications Service (MTS)**  
**9.4 Regulations**

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**9.4.3 Determination of Rate Airline Miles**

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| B. | For the purpose of determining rate distances, a vertical V and horizontal H coordinate system is used. The V&H system consists of a series of coordinates which represents a theoretical grid of vertical and horizontal lines covering the State of New Hampshire. The spacing between these lines is about 1,670 feet, and an intersection of any two grid lines represents the center of an area approximately 1/10 of a square mile designated by two coordinates. |
| 1. | The location of a rate center expressed in latitude and longitude is converted mathematically to its grid location, that is, V&H coordinates (vertical and horizontal). These coordinates permit calculation of the distance between any two such rate centers.   |
| C. | An alphabetical list of each exchange in the State of New Hampshire with its corresponding V&H coordinates is included in NECA Tariff FCC No. 4, and is incorporated herein by reference.   |

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## 9. Message Telecommunications Service (MTS)

### 9.5 Rates and Charges

9.5.1	Application
<b>A.</b>	<b>All Classes of Service</b> — Charges consist of a per message and per minute rate. <ol style="list-style-type: none"> <li>Per minute rates are for each minute of connection.</li> <li>Charges for each individual call will be determined based on the actual conversation time of each call in one second increments, except for coin sent-paid calls which will be charged per minute rates for each minute or fraction thereof of connection.</li> </ol>
<b>B.</b>	<b>Incremental Charges</b> — An incremental charge applies in addition to the appropriate per minute and per message rate for the customer dialed, operator dialed and corrections collect calls listed below. <ol style="list-style-type: none"> <li>Customer Dialed Calling Card</li> <li>Corrections Collect Call</li> <li>Coin Paid Station-to-Station</li> <li>Operator Station-to-Station</li> <li>Person-to-Person</li> </ol>
<b>C.</b>	<b>Adjustments</b> when appropriate are applied by deducting minutes or seconds as applicable from the call termination time.
<b>D.</b>	<b>Payphone Use Fee</b> —This charge applies to completed alternately billed local and intraLATA toll calls that originate from public payphones. Alternately billed calls include calling card, collect and bill-to-third-number calls made by dialing "0" or a Verizon access number (e.g., 1-800-255-CALL), with or without the aid of an operator. The fee applies only to calls carried by the Telephone Company. The Payphone Use Fee applies in addition to any applicable operator assisted charges. <ol style="list-style-type: none"> <li>This charge does not apply to calls made to Directory Assistance service or calls made by persons with disabilities who have been certified to the Telephone Company as legally blind, visually handicapped or physically handicapped.</li> </ol>
<b>E.</b>	<b>Credits</b> — Volume credits apply to each customer's monthly MTS billing for calls directly dialed, noncoin that are made during the day period, excluding directory assistance calls. Such calls must be billed to a single account at a single premises in order for the volume credits to apply. <ol style="list-style-type: none"> <li>Credits do not apply to any incremental charge which is added to the total.</li> <li>Credits apply to CallAround 603 peak minutes.</li> <li>Credits vary according to total numbers of monthly minutes billed.               <ol style="list-style-type: none"> <li>First 0–240 minutes</li> <li>241–4,800 minutes</li> <li>Over 4,800 minutes</li> </ol> </li> <li>Credits do not apply to CallAround 603 Plus</li> </ol>
<b>F.</b>	<b>Discounts</b> — CallAround 603 customers receive a discount.

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**9. Message Telecommunications Service (MTS)**  
**9.5 Rates and Charges**

9.5.1	Application	
G.	<b>Incremental Charges</b> — On customer dialed calling card, coin paid station-to-station, operator dialed station-to-station calls, operator station-to-station coinless collect and person-to-person classes of service an incremental charge applies in addition to the appropriate per message rate. When more than one class of service is involved, only the higher incremental charge is applicable.	(T) (X) (X) (X)
H.	<b>Accumulation of Charges</b> — At the end of the customer's billing periods when the total charge for MTS would result in fractions of a cent being billed, the total of itemized calls will be rounded to the nearest cent for billing purposes.	(T)
1.	MTS monthly usage charges apply when originating intraLATA calls over a WATS Access Line (WAL), provided under the provisions of Verizon Telephone Companies Tariff FCC No. 11 are completed by the Telephone Company. These charges will be billed to the originating customer.	(T)

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9. **Message Telecommunications Service (MTS)**  
9.6 **Message Telecommunications Service for Disabled Persons**

9.6.1	Description
A.	Reduced MTS charges apply if a residence service customer, or a member of a residence service customer's household, is certified as having a disability that requires the use of a Telecommunications Device for the Deaf (TDD) for communicating over the telecommunications network and to those agencies which provide voice relay service to the hearing impaired.
1.	TDD is a generic term describing keyboard devices specifically designed or modified for the purpose of assisting deaf people to communicate with others over the telecommunications network. These include such devices as teleprinters or other keyboard units that use Cathode Ray Tubes (CRTs) or Light Emitting Diodes (LEDs) to display messages. These devices may also be used by persons with other disabilities who require a keyboard and visual display to communicate with others over the telecommunications network.
B.	Certification of the disability requires the completion of an application form certified by a physician, otolaryngologist, licensed speech language pathologist or audiologist.
1.	An application must be renewed every two years. A renewal application does not require recertification.

9.6.2	Application of Rates and Charges
A.	Reduced charges apply to dial station-to-station messages in all time periods. The reduced charge is a 70% reduction which is in addition to the MTS discounts described in Section 9.5.1.
1.	Reduced charges apply only to messages originated from one line designated as the customer's residence service or from an agency line being used solely for voice relay service.
2.	Reduced charges are not applicable to messages subject to a discount under Selective Calling.



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**9. Message Telecommunications Service (MTS)**  
**9.7 Call Completion Platform Services**

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<b>9.7.1 Bell Atlantic Access Number (BAAN) Single Rate Platform</b>	
<b>A. Description</b>	
1.	BAAN is the Telephone Company's alternative mechanized dialing option which allows residence and business customers dialing calls via the BAAN access telephone number to charge intraLATA local and toll calls to their telephone number.
2.	BAAN single rate structure applies for all mechanized customer-dialed calling card calls and all mechanized collect calls made via the BAAN platform.
<b>B. Application of Rates and Charges</b>	
1.	Accumulation of message time is done on a whole minute basis for each call. Calls with fractional totals are rounded up to the next higher minute.
2.	All customer dialed station-to-station calling card calls made via the BAAN single rate platform will be charged an incremental charge per call and a uniform per minute rate which does not vary by time of day, day of week, or distance.
3.	All customer dialed station-to-station calling card collect calls made via the BAAN single rate platform will be charged an incremental charge per call and a uniform per minute rate which does not vary by time of day, day of week, or distance.
4.	<b>Discounts</b> —Existing TTY/TDD discounts and other optional calling plan discounts apply to incremental charges and usage for all calls made via the BAAN platform.

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# 10. Message Telecommunications Service (MTS) Optional Toll Calling Plans

## 10.1 Selective Calling Service

The rates and charges for services explained herein are contained in Part M, Section 1.10.

10.1.1	Description
A.	<b>Availability</b> —Selective Calling is no longer available. Service installed prior to January 20, 1992 is furnished to existing customers at present locations only, with existing or fewer exchanges or localities.
B.	Selective Calling is offered subject to availability of facilities, as a supplement to one or two-party residence or business main telephone exchange service in the exchanges/localities listed in Exhibit 10.2.3-1.  1. Selective Calling is offered to business customers if all lines at the same premises are arranged for Selective Calling with the same selected exchanges or localities.
C.	Selective Calling permits customer dialed station-to-station calling at discounted rates to a maximum of ten exchanges or localities, selected by the customer, outside the local service area but within the State of New Hampshire Local Access and Transport Area (LATA).
D.	Selective Calling is not available on foreign exchange or Public Access Lines (PAL) services, or for person-to-person, collect, charge to a calling card, charge to a third telephone number, conference, or other calls which normally require an operator. It is not available with Granite State, Circle Calling or CallAround 603 services.
E.	Independent telephone companies and their associated exchanges/territories are listed in Part A, Section 5.

10.1.2	Application of Rates and Charges
A.	Selective Calling rates are in addition to the rates and charges for the associated main telephone exchange service and other associated services.  1. An S&E charge and monthly rate applies.
B.	Selective Calling rates apply during certain time periods to customer dialed station-to-station sent-paid calls, and to operator completed station-to-station sent-paid calls if facilities are not available for customer dial completion. The rates also apply to operator completed station-to-station sent-paid calls for handicapped persons unable to dial calls because of their handicap. All other calls, including calls made outside of the specified time periods, are charged at the rates specified for MTS.
C.	A usage discount is applicable during the following time periods.  1. Mondays through Fridays from 12PM to but not including 9AM.

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10. Message Telecommunications Service (MTS) Optional Toll  
Calling Plans  
10.1 Selective Calling Service

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10.1.2	Application of Rates and Charges
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C.	(Continued)
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| 2. | All day on Saturdays, Sundays, and on Thanksgiving Day (the fourth Thursday in November), Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4) and Labor Day. |
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# 10. Message Telecommunications Service (MTS) Optional Toll Calling Plans

## 10.2 Circle Calling Service

10.2.1	Description
A.	Circle Calling is offered, subject to the availability of facilities, as a supplement to one or two-party residence main telephone exchange service.
1.	Circle Calling was offered on a limited basis to prior customers who were billed for this service during March, 1992. Such customers could apply for service only from August 24, 1992 through October 9, 1992; during which time applicable S&E charges were waived.
2.	After October 9, 1992, Circle Calling is offered subject to availability of facilities, as a supplement to one or two-party residence main telephone exchange service.
B.	The service provides for two hours per month of cumulative message time of customer dialed station-to-station calls to exchanges and localities not exceeding 22 rate airline miles, which are outside the local service area of the serving exchange or locality but within the State of New Hampshire. Mileage is determined in the manner specified in Section 9.4.4. Calling areas are as specified in Exhibit 10.2.3-1.
C.	Circle Calling is not available with Granite State, CallAround 603, or Selective Calling services, nor is it available for person-to-person, collect, charge to a calling card number, charge to a third number, conference, or other calls that normally require an operator.
D.	Accumulation of message time is done on a whole minute basis. Individual messages with fractional totals are rounded to the next higher minute.
E.	Independent telephone companies and their associated exchanges are listed in Part A, Section 5.

10.2.2	Time Periods
A.	Circle Calling applies during the following time periods.
1.	Mondays through Fridays from 12PM to but not including 6PM and from 9PM to but not including 9AM.
2.	All day on Saturdays, Sundays, and on Thanksgiving Day (the fourth Thursday in November), Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), and Labor Day.

10.2.3	Application of Rates and Charges
A.	Circle Calling rates apply to customer dialed station-to-station sent-paid calls and operator completed station-to-station sent-paid calls when facilities are not available for customer dial completion. The rates also apply to operator completed station-to-station sent-paid calls for handicapped persons unable to dial calls because of their handicap. MTS rates apply to all other calls including calls outside the specified time periods.

Verizon New England Inc.

10. **Message Telecommunications Service (MTS) Optional Toll  
Calling Plans**  
10.2 **Circle Calling Service**

10.2.3 Application of Rates and Charges	
B.	Circle Calling rates and charges are in addition to the rates and charges for the associated main telephone exchange service and other associated services.
C.	Message time in excess of the two hour allowance is charged for on the basis of each additional minute or fraction thereof.
1.	The monthly rate for the initial two hours is applicable whether or not any calls are made.

Verizon New England Inc.

10. Message Telecommunications Service (MTS) Optional Toll  
Calling Plans  
10.2 Circle Calling Service

10.2.3 Application of Rates and Charges

Exhibit 10.2.3-1  
Selective Calling Service/Circle Calling Service

Exchange/Locality	Exchanges and Localities Included in the Plan(s) Calling Area for Customer Dialed Calls
Alstead	Bradford (IC), Harrisville, Hillsboro Upper Village (IC), Marlborough, Spofford, Sullivan, Sunapee, Washington (IC), West Chesterfield Locality, Westmoreland
Ashland	Andover (IC), Belmont, Campton, Canaan, Danbury, Franklin, Laconia, Melvin Village (IC), Rumney, Tamworth, Tilton, Warren
Barrington	Alton (IC), Barnstead (IC), Candia, Chester (IC), Chichester (IC), Deerfield, Epping, Epsom, Exeter, Farmington, Gilmanton Iron Works (IC), Kingston, Milton, Milton Mills, New Durham (IC), Newmarket, Pittsfield, Portsmouth, Raymond, Rye Beach, Somersworth, Suncook
Bartlett	Center Sandwich, Chatham Locality (IC), East Conway Locality (IC), Madison, Tamworth
Bedford	Antrim (IC), Candia, Chester (IC), Chichester (IC), Concord, Deerfield, Derry, Dunbarton (IC), Epsom, Greenfield, Greenville, Hampstead, Hollis (IC), Nashua, Pelham, Raymond, Salem, Suncook, Weare (IC), Wilton
Belmont	Alton (IC), Andover (IC), Ashland, Barnstead (IC), Boscawen (IC), Bristol, Center Barnstead (IC), Center Harbor, Chichester (IC), Concord, Contoocook (IC), Danbury, Epsom, Farmington, Franklin, Melvin Village (IC), Meredith, New Durham (IC), Northwood, Penacook, Salisbury (IC), Warner (IC), Wolfeboro
Berlin	Bretton Woods (IC), Errol, Groveton, Jefferson, Lancaster
Bethlehem	Bretton Woods (IC), Jefferson, Lancaster, Lisbon, Monroe Locality, Woodsville
Bristol	Andover (IC), Belmont, Boscawen (IC), Campton, Canterbury, Center Harbor, Center Sandwich, Enfield, New London (IC), Salisbury (IC), Sutton (IC), Warner (IC)
Campton	Ashland, Bristol, Center Harbor, Melvin Village (IC), Meredith, Tamworth

Verizon New England Inc.

10. Message Telecommunications Service (MTS) Optional Toll  
Calling Plans  
10.2 Circle Calling Service

10.2.3 Application of Rates and Charges	
Exhibit 10.2.3-1 Selective Calling Service/Circle Calling Service	
Exchange/Locality	Exchanges and Localities Included in the Plan(s) Calling Area for Customer Dialed Calls
Canaan	Andover (IC), Ashland, Hanover, Lebanon, Meriden (IC), New London (IC), Newport, Orford Locality, Plainfield Locality, Plymouth, Sutton (IC), Warren, West Lebanon Locality
Candia	Barrington, Bedford, Center Barnstead (IC), Chichester (IC), Concord, Dunbarton (IC), Durham, Epping, Epsom, Exeter, Goffstown, Hampstead, Kingston, Merrimack, Nashua, New Boston, Newmarket, Northwood, Pittsfield, Plaistow, Salem
Canterbury	Alton (IC), Andover (IC), Barnstead (IC), Bradford (IC), Bristol, Center Barnstead (IC), Contoocook (IC), Danbury, Deerfield, Dunbarton (IC), Epsom, Gilmanton Iron Works (IC), Goffstown, Henniker (IC), Laconia, New Durham (IC), New London (IC), Northwood, Salisbury (IC), Suncook, Sutton (IC), Warner (IC), Weare (IC)
Center Harbor	Alton (IC), Belmont, Bristol, Campton, Center Ossipee, Franklin, Gilmanton Iron Works (IC), Madison, Plymouth, Rumney, Tamworth, Tilton
Center Ossipee	Alton (IC), Center Harbor, East Conway Locality (IC), Meredith, Milton Mills, North Conway
Center Sandwich	Bartlett, Bristol, Laconia, Madison, North Woodstock, Rumney, Wolfeboro
Charlestown	Marlow, Newport, Plainfield Locality, Sullivan, Sunapee, Walpole, Washington (IC), Westmoreland
Claremont	Bradford (IC), Enfield, Lebanon, Marlow, New London (IC), North Walpole Locality, Sunapee, Sutton (IC), Walpole, Washington (IC), West Lebanon Locality
Colebrook	Errol
Concord	Barnstead (IC), Bedford, Belmont, Candia, Center Barnstead (IC), Franklin, Gilmanton Iron Works (IC), Goffstown, Henniker (IC), Hillsboro (IC), Manchester, New Boston, Raymond, Salisbury (IC), Tilton, Warner (IC), Weare (IC)

Verizon New England Inc.

**10. Message Telecommunications Service (MTS) Optional Toll Calling Plans**  
**10.2 Circle Calling Service**

<b>10.2.3 Application of Rates and Charges</b>	
<b>Exhibit 10.2.3-1 Selective Calling Service/Circle Calling Service</b>	
<b>Exchange/Locality</b>	<b>Exchanges and Localities Included in the Plan(s) Calling Area for Customer Dialed Calls</b>
Conway	Chatham Locality (IC)
Danbury	Ashland, Belmont, Boscawen (IC), Bradford (IC), Canterbury, Enfield, Lebanon, Meredith, Meriden (IC), Newport, Plymouth, Rumney, Salisbury (IC), Sutton (IC), Tilton, Warner (IC)
Deerfield	Barnstead (IC), Barrington, Bedford, Canterbury, Center Barnstead (IC), Chester (IC), Chichester (IC), Derry, Dover, Dunbarton (IC), Durham, Exeter, Farmington, Gilmanton Iron Works (IC), Goffstown, Hampstead, Kingston, New Durham (IC), Newmarket, Penacook, Pittsfield, Rochester, Somersworth
Derry	Bedford, Deerfield, Dunbarton (IC), Epping, Exeter, Goffstown, Hollis (IC), Kingston, Milford, New Boston, Pelham, Raymond, South Hampton Locality, Suncook, Wilton (IC)
Dover	Barnstead (IC), Center Barnstead (IC), Deerfield, Epping, Exeter, Farmington, Hampton, Kingston, Milton, Milton Mills, Northwood, Raymond, Rye Beach, South Hampton Locality
Dublin	Antrim (IC), Fitzwilliam, Greenfield, Greenville, Hancock, Hillsboro (IC), Hillsboro Upper Village (IC), Marlow, Milford, New Boston, Rindge, Spofford, Sullivan, Troy, Washington (IC), Weare (IC), Westmoreland, Wilton (IC), Winchester
Durham	Candia, Center Barnstead (IC), Chester (IC), Deerfield, Exeter, Farmington, Hampstead, Hampton, Kingston, Milton, Raymond, Rochester, Rye Beach, Seabrook, Somersworth, South Hampton Locality
Enfield	Andover (IC), Bristol, Claremont, Danbury, Meriden (IC), New London (IC), Orford Locality, Plainfield Locality, Rumney, West Lebanon Locality
Epping	Barrington, Candia, Chester (IC), Chichester (IC), Derry, Dover, Epsom, Hampstead, Hampton, Manchester, Plaistow, Portsmouth, Rochester, Rye Beach, Salem, Seabrook, Somersworth, South Hampton Locality, Suncook

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Verizon New England Inc.

10. Message Telecommunications Service (MTS) Optional Toll  
Calling Plans  
10.2 Circle Calling Service

10.2.3 Application of Rates and Charges	
Exhibit 10.2.3-1 Selective Calling Service/Circle Calling Service	
Exchange/Locality	Exchanges and Localities Included in the Plan(s) Calling Area for Customer Dialed Calls
Epsom	Alton (IC), Barnstead (IC), Barrington, Bedford, Belmont, Boscawen (IC), Candia, Canterbury, Center Barnstead (IC), Chester (IC), Contoocook (IC), Dunbarton (IC), Epping, Farmington, Franklin, Gilman Iron Works (IC), Goffstown, Manchester, New Durham (IC), Penacook, Raymond, Rochester, Salisbury (IC), Tilton, Weare (IC)
Errol	Berlin, Colebrook, Groveton
Exeter	Barrington, Candia, Chester (IC), Deerfield, Derry, Dover, Durham, Hampstead, Northwood, Plaistow, Salem, Seabrook, Somersworth
Farmington	Alton (IC), Barnstead (IC), Barrington, Belmont, Center Barnstead (IC), Chichester (IC), Deerfield, Dover, Durham, Epsom, Gilman Iron Works, Northwood, Pittsfield, Sanbornville, Somersworth, Wolfeboro
Fitzwilliam	Antrim (IC), Dublin, Greenfield, Greenville, Hancock, Harrisville, Hinsdale, Marlborough, Peterborough, Spofford, Sullivan, West Chesterfield Locality, Westmoreland, Wilton (IC)
Franconia	Bretton Woods (IC), Jefferson, Lancaster, Monroe Locality, Pike, Whitefield
Franklin	Alton (IC), Ashland, Belmont, Bradford (IC), Center Barnstead (IC), Center Harbor, Chichester (IC), Concord, Contoocook (IC), Epsom, Gilman Iron Works (IC), Henniker (IC), Meredith, New London (IC), Penacook, Pittsfield, Sutton (IC), Warner (IC)
Goffstown	Antrim (IC), Boscawen (IC), Candia, Canterbury, Chester (IC), Chichester (IC), Concord, Contoocook (IC), Deerfield, Derry, Epsom, Greenfield, Greenville, Hancock, Henniker (IC), Hillsboro (IC), Hillsboro Upper Village (IC), Hollis (IC), Merrimack, Milford, Nashua, Penacook, Peterborough, Raymond, Warner (IC), Wilton (IC)

Verizon New England Inc.

10. Message Telecommunications Service (MTS) Optional Toll  
Calling Plans  
10.2 Circle Calling Service

10.2.3 Application of Rates and Charges

Exhibit 10.2.3-1  
Selective Calling Service/Circle Calling Service

Exchange/Locality	Exchanges and Localities Included in the Plan(s) Calling Area for Customer Dialed Calls
Gorham	Groveton, Lancaster, Milan, Twin Mountain, Whitefield
Greenfield	Bedford, Contoocook (IC), Dublin, Dunbarton (IC), Fitzwilliam, Goffstown, Greenville, Harrisville, Henniker (IC), Hillsboro Upper Village (IC), Hollis (IC), Jaffrey, Keene, Manchester, Marlborough, Marlow, Merrimack, Milford, Rindge, Sullivan, Troy, Washington (IC)
Greenville	Antrim (IC), Bedford, Dublin, Fitzwilliam, Goffstown, Greenfield, Hancock, Harrisville, Hollis (IC), Jaffrey, Merrimack, Nashua, New Boston, Troy
Groveton	Berlin, Dixville Notch (IC), Errol, Gorham, Jefferson, Whitefield
Hampstead	Bedford, Candia, Deerfield, Durham, Epping, Exeter, Hampton, Kingston, Manchester, Merrimack, Nashua, Newmarket, Pelham, Raymond, Seabrook, South Hampton Locality
Hampton	Chester (IC), Dover, Durham, Epping, Hampstead, Kingston, Newmarket, Plaistow, Portsmouth, Raymond
Hancock	Bradford (IC), Contoocook (IC), Dublin, Dunbarton (IC), Fitzwilliam, Goffstown, Greenville, Henniker (IC), Hillsboro (IC), Hillsboro Upper Village (IC), Jaffrey, Keene, Marlborough, Milford, New Boston, Rindge, Troy, Washington (IC), Weare (IC), Wilton (IC)
Hanover	Canaan, Meriden (IC), Orford Locality, Piermont Locality
Harrisville	Alstead, Antrim (IC), Fitzwilliam, Greenfield, Greenville, Henniker (IC), Hillsboro (IC), Hillsboro Upper Village (IC), Jaffrey, Marlow, New Boston, North Walpole Locality, Rindge, Spofford, Troy, Walpole, Washington (IC), Weare (IC), West Chesterfield Locality, Westmoreland, Wilton (IC), Winchester
Hinsdale	Fitzwilliam, Keene, Marlborough, Sullivan, Troy, Walpole, Westmoreland

Verizon New England Inc.


**10. Message Telecommunications Service (MTS) Optional Toll  
Calling Plans****10.2 Circle Calling Service**

<b>10.2.3 Application of Rates and Charges</b>	
<b>Exhibit 10.2.3-1 Selective Calling Service/Circle Calling Service</b>	
<b>Exchange/Locality</b>	<b>Exchanges and Localities Included in the Plan(s) Calling Area for Customer Dialed Calls</b>
Jackson	Bretton Woods (IC), East Conway Locality (IC), Madison, Tamworth, Twin Mountain
Jaffrey	Antrim (IC), Greenfield, Greenville, Hancock, Harrisville, Keene, Milford, New Boston, Spofford, Sullivan, Wilton (IC), Winchester
Jefferson	Berlin, Bethlehem, Bretton Woods (IC), Franconia, Groveton, Littleton, Milan
Keene	Antrim (IC), Greenfield, Hancock, Hillsboro Upper Village (IC), Hinsdale, Jaffrey, North Walpole Locality, Peterborough, Rindge, Washington (IC)
Kingston	Barrington, Candia, Deerfield, Derry, Dover, Durham, Hampstead, Hampton, Manchester, Newmarket, Northwood, Pelham, Portsmouth, Rye Beach, Salem, Seabrook
Laconia	Andover (IC), Ashland, Barnstead (IC), Boscawen (IC), Canterbury, Center Barnstead (IC), Center Sandwich, Chichester (IC), Danbury, Melvin Village (IC), New Durham (IC), Penacook, Pittsfield, Plymouth, Salisbury (IC)
Lancaster	Berlin, Bethlehem, Franconia, Gorham, Littleton, Milan, Twin Mountain
Lebanon	Canaan, Claremont, Danbury, Lyme, New London (IC), Orford Locality, Sunapee
Lisbon	Bethlehem, North Woodstock, Piermont Locality, Pike, Twin Mountain, Warren, Whitefield
Littleton	Bretton Woods (IC), Jefferson, Lancaster, North Woodstock, Woodsville
Lyme	Lebanon, Meriden (IC), Piermont Locality, Pike, West Lebanon Locality

(C)

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 J. Michael Hickey  
 President-NH

Verizon New England Inc.

10. Message Telecommunications Service (MTS) Optional Toll  
Calling Plans  
10.2 Circle Calling Service

## 10.2.3 Application of Rates and Charges

Exhibit 10.2.3-1  
Selective Calling Service/Circle Calling Service

Exchange/Locality	Exchanges and Localities Included in the Plan(s) Calling Area for Customer Dialed Calls
Madison	Bartlett, Center Harbor, Center Sandwich, Chatham Locality (IC), East Conway Locality (IC), Jackson, Melvin Village (IC), North Conway
Manchester	Chichester (IC), Contoocook (IC), Concord, Dunbarton (IC), Epping, Epsom, Greenfield, Hampstead, Hollis (IC), Kingston, Milford, Nashua, Northwood, Pelham, Penacook, Raymond, Salem, Wilton (IC)
Marlborough	Alstead, Antrim (IC), Fitzwilliam, Greenfield, Hancock, Hillsboro Upper Village (IC), Hinsdale, Marlow, North Walpole Locality, Peterborough, Rindge, Spofford, Walpole, Washington (IC), West Chesterfield Locality, Westmoreland, Winchester
Marlow	Bradford (IC), Charlestown, Claremont, Dublin, Greenfield, Harrisville, Henniker (IC), Hillsboro (IC), Jaffrey, Marlborough, North Walpole Locality, Peterborough, Spofford, Sunapee, Sutton (IC), Troy, Walpole, West Chesterfield Locality, Westmoreland
Meredith	Alton (IC), Belmont, Campton, Center Ossipee, Danbury, Franklin, Gilmanton Iron Works (IC), Melvin Village (IC), Rumney, Tamworth, Wolfeboro
Merrimack	Candia, Chester (IC), Dunbarton (IC), Goffstown, Greenfield, Greenville, Hampstead, Hollis, New Boston, Pelham, Plaistow, Raymond, Salem, Suncook, Weare (IC), Wilton (IC)
Milan	Dixville Notch (IC), Gorham, Jefferson, Lancaster
Milford	Antrim (IC), Chester (IC), Derry, Dublin, Dunbarton (IC), Goffstown, Greenfield, Hancock, Jaffrey, Manchester, Pelham, Peterborough, Rindge, Salem, Weare (IC)
Milton	Alton (IC), Barnstead (IC), Barrington, Center Barnstead (IC), Dover, Durham, Gilmanton Iron Works, New Durham (IC), Northwood, Pittsfield, Sanbornville, Somersworth, Wolfeboro

Verizon New England Inc.

10. Message Telecommunications Service (MTS) Optional Toll  
Calling Plans  
10.2 Circle Calling Service

10.2.3 Application of Rates and Charges

Exhibit 10.2.3-1  
Selective Calling Service/Circle Calling Service

Exchange/Locality	Exchanges and Localities Included in the Plan(s) Calling Area for Customer Dialed Calls
Milton Mills	Alton (IC), Barnstead (IC), Barrington, Center Barnstead (IC), Center Ossipee, Dover, Gilmanton Iron Works (IC), Melvin Village (IC), Rochester, Somersworth
Monroe Locality	Bethlehem, Franconia, Pike, Whitefield
Nashua	Bedford, Candia, Chester (IC), Goffstown, Greenville, Hampstead, Manchester, New Boston, Plaistow, Wilton (IC)
New Boston	Antrim (IC), Candia, Chester (IC), Concord, Contoocook (IC), Derry, Dublin, Dunbarton (IC), Greenville, Hancock, Harrisville, Henniker (IC), Hillsboro (IC), Hillsboro Upper Village (IC), Hollis, Jaffrey, Merrimack, Nashua, Penacook, Peterborough, Suncook, Warner (IC)
Newmarket	Barrington, Candia, Chester (IC), Deerfield, Hampstead, Hampton, Kingston, Northwood, Plaistow, Raymond, Rochester, Rye Beach, Seabrook, Somersworth, South Hampton Locality
Newport	Andover (IC), Canaan, Charlestown, Danbury, Henniker (IC), Hillsboro Upper Village (IC), New London (IC), North Walpole Locality, Plainfield Locality, Sutton (IC), Warner (IC), West Lebanon Locality
North Conway	Bretton Woods (IC), Center Ossipee, Madison, Tamworth
North Stratford	Dixville Notch (IC), Lancaster, West Stewartstown
North Walpole Locality	Claremont, Harrisville, Keene, Marlborough, Marlow, Newport, Spofford, Sullivan, Washington, West Chesterfield Locality, Westmoreland
Northwood	Alton (IC), Barnstead (IC), Belmont, Boscawen (IC), Candia, Canterbury, Chester (IC), Chichester (IC), Dover, Dunbarton (IC), Exeter, Farmington, Gilmanton Iron Works (IC), Kingston, Manchester, Milton, New Durham (IC), Newmarket, Penacook, Raymond, Rochester, Somersworth, Suncook

Verizon New England Inc.

**10. Message Telecommunications Service (MTS) Optional Toll Calling Plans**  
**10.2 Circle Calling Service**

**10.2.3 Application of Rates and Charges**

**Exhibit 10.2.3-1**  
**Selective Calling Service/Circle Calling Service**

<b>Exchange/Locality</b>	<b>Exchanges and Localities Included in the Plan(s) Calling Area for Customer Dialed Calls</b>
North Woodstock	Bretton Woods (IC), Center Sandwich, Lisbon, Littleton, Piermont Locality, Plymouth, Rumney
Orford Locality	Canaan, Enfield, Hanover, Lebanon, Pike, West Lebanon Locality, Woodsville
Pelham	Bedford, Chester (IC), Derry, Hampstead, Hollis (IC), Kingston, Manchester, Merrimack, Milford, Plaistow, Wilton (IC)
Penacook	Andover (IC), Barnstead (IC), Belmont, Bradford (IC), Center Barnstead (IC), Chichester (IC), Deerfield, Dunbarton (IC), Epsom, Franklin, Gilmanton Iron Works (IC), Goffstown, Henniker (IC), Hillsboro (IC), Hillsboro Upper Village (IC), Laconia, Manchester, New Boston, New London (IC), Northwood, Pittsfield, Suncook, Sutton (IC), Tilton, Warner (IC), Weare (IC)
Peterborough	Antrim (IC), Fitzwilliam, Goffstown, Henniker (IC), Hillsboro (IC), Hillsboro Upper Village (IC), Hollis (IC), Keene, Marlborough, Marlow, Milford, New Boston, Sullivan, Troy, Weare (IC)
Piermont Locality	Hanover, Lisbon, Lyme, North Woodstock, Rumney, Woodsville
Pike	Franconia, Lisbon, Lyme, Monroe Locality, Orford Locality, Rumney
Pittsburg	Dixville Notch (IC)
Pittsfield	Alton (IC), Barrington, Boscawen (IC), Candia, Contoocook (IC), Deerfield, Farmington, Franklin, Laconia, Milton, New Durham (IC), Penacook, Raymond, Rochester, Salisbury (IC), Suncook, Tilton, Wolfeboro
Plainfield Locality	Canaan, Charlestown, Enfield, New London (IC), Newport, Sunapee

Verizon New England Inc.

10. Message Telecommunications Service (MTS) Optional Toll  
Calling Plans  
10.2 Circle Calling Service

## 10.2.3 Application of Rates and Charges

Exhibit 10.2.3-1  
Selective Calling Service/Circle Calling Service

Exchange/Locality	Exchanges and Localities Included in the Plan(s) Calling Area for Customer Dialed Calls
Plaistow	Candia, Epping, Exeter, Hampton, Merrimack, Nashua, Newmarket, Pelham, Raymond, Rye Beach, Seabrook
Plymouth	Canaan, Center Harbor, Danbury, Laconia, Melvin Village (IC), North Woodstock, Warren
Portsmouth	Barrington, Epping, Hampton, Kingston, Raymond, Rochester, Seabrook, Somersworth, South Hampton Locality
Raymond	Barrington, Bedford, Center Barnstead (IC), Chichester (IC), Concord, Derry, Dover, Durham, Epsom, Goffstown, Hampstead, Hampton, Manchester, Merrimack, Newmarket, Northwood, Pittsfield, Plaistow, Portsmouth, Rochester, Rye Beach, Salem, Seabrook, South Hampton Locality, Suncook
Rindge	Antrim (IC), Dublin, Greenfield, Hancock, Harrisville, Hollis (IC), Keene, Marlborough, Milford, Sullivan, Troy, Wilton (IC), Winchester
Rochester	Alton (IC), Deerfield, Durham, Epping, Epsom, Gilmanton Iron Works (IC), Milton Mills, Newmarket, Northwood, Pittsfield, Portsmouth, Raymond, Sanbornville
Rumney	Ashland, Center Harbor, Center Sandwich, Danbury, Enfield, Meredith, North Woodstock, Piermont Locality, Pike
Rye Beach	Barrington, Dover, Durham, Epping, Kingston, Newmarket, Plaistow, Raymond, Seabrook, Somersworth, South Hampton Locality
Salem	Bedford, Candia, Chester (IC), Epping, Exeter, Hollis (IC), Kingston, Manchester, Merrimack, Milford, Raymond, Seabrook, South Hampton Locality
Sanbornville	Alton (IC), Barnstead (IC), Center Barnstead (IC), Farmington, Gilmanton Iron Works (IC), Melvin Village (IC), Milton, New Durham (IC), Rochester, Somersworth

Verizon New England Inc.

10. Message Telecommunications Service (MTS) Optional Toll  
Calling Plans  
10.2 Circle Calling Service

10.2.3 Application of Rates and Charges	
Exhibit 10.2.3-1 Selective Calling Service/Circle Calling Service	
Exchange/Locality	Exchanges and Localities Included in the Plan(s) Calling Area for Customer Dialed Calls
Seabrook	Chester (IC), Durham, Epping, Exeter, Hampstead, Kingston, Newmarket, Plaistow, Portsmouth, Raymond, Rye Beach, Salem
Somersworth	Barnstead (IC), Barrington, Center Barnstead (IC), Deerfield, Durham, Epping, Exeter, Farmington, Milton, Milton Mills, New Durham (IC), Newmarket, Northwood, Portsmouth, Rye Beach, Sanbornville
South Hampton Locality	Chester (IC), Derry, Dover, Durham, Epping, Hampstead, Newmarket, Portsmouth, Raymond, Rye Beach, Salem
Spofford	Alstead, Dublin, Fitzwilliam, Harrisville, Jaffrey, Marlborough, Marlow, North Walpole Locality, Sullivan, Troy, Walpole
Sullivan	Alstead, Antrim (IC), Charlestown, Dublin, Fitzwilliam, Greenfield, Hillsboro (IC), Hillsboro Upper Village (IC), Hinsdale, Jaffrey, North Walpole Locality, Peterborough, Rindge, Spofford, Troy, Walpole, Washington (IC), West Chesterfield Locality, Westmoreland, Winchester
Sunapee	Alstead, Andover (IC), Charlestown, Claremont, Contoocook, Henniker (IC), Hillsboro (IC), Hillsboro Upper Village (IC), Lebanon, Marlow, Meriden (IC), Plainfield Locality, Salisbury (IC), Warner (IC), Washington (IC)
Suncook	Barnstead (IC), Barrington, Bedford, Boscawen (IC), Canterbury, Center Barnstead (IC), Chester (IC), Chichester (IC), Contoocook (IC), Derry, Epping, Gilmanton Iron Works (IC), Henniker (IC), Merrimack, New Boston, Northwood, Penacook, Pittsfield, Raymond, Salisbury (IC), Warner (IC), Weare (IC)
Tamworth	Ashland, Bartlett, Campton, Center Harbor, East Conway Locality (IC), Jackson, Melvin Village (IC), Meredith, North Conway, Wolfeboro



Verizon New England Inc.

10. Message Telecommunications Service (MTS) Optional Toll  
Calling Plans  
10.2 Circle Calling Service

10.2.3 Application of Rates and Charges	
Exhibit 10.2.3-1 Selective Calling Service/Circle Calling Service	
Exchange/Locality	Exchanges and Localities Included in the Plan(s) Calling Area for Customer Dialed Calls
Tilton	Alton (IC), Andover (IC), Ashland, Barnstead (IC), Boscawen (IC), Bradford (IC), Center Barnstead (IC), Center Harbor, Chichester (IC), Concord, Contoocook (IC), Danbury, Epsom, Gilmanton Iron Works (IC), Melvin Village (IC), New Durham (IC), New London (IC), Penacook, Pittsfield, Salisbury (IC), Sutton (IC), Warner (IC), Wolfeboro
Troy	Antrim (IC), Dublin, Greenfield, Greenville, Hancock, Harrisville, Hinsdale, Marlow, Peterborough, Rindge, Spofford, Sullivan, Walpole, West Chesterfield Locality, Westmoreland
Twin Mountain	Gorham, Jackson, Lancaster, Lisbon
Walpole	Charlestown, Claremont, Harrisville, Hinsdale, Marlborough, Marlow, Spofford, Sullivan, Troy, Washington (IC), West Chesterfield Locality, Winchester
Warren	Ashland, Canaan, Lisbon, Plymouth, Woodsville
West Chesterfield Locality	Alstead, Fitzwilliam, Harrisville, Marlborough, Marlow, North Walpole Locality, Sullivan, Troy, Walpole, Winchester
West Lebanon Locality	Canaan, Claremont, Enfield, Lyme, Newport, Orford Locality
Westmoreland	Alstead, Charlestown, Dublin, Fitzwilliam, Harrisville, Hinsdale, Marlborough, Marlow, North Walpole Locality, Sullivan, Troy, Winchester
West Stewartstown	Dixville Notch (IC), North Stratford
Whitefield	Bretton Woods (IC), Franconia, Gorham, Groveton, Lisbon, Monroe Locality
Winchester	Dublin, Harrisville, Jaffrey, Marlborough, Rindge, Sullivan, Walpole, West Chesterfield Locality, Westmoreland

(C)

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J. Michael Hickey  
President-NH

Verizon New England Inc.

10. Message Telecommunications Service (MTS) Optional Toll  
Calling Plans  
10.2 Circle Calling Service

10.2.3 Application of Rates and Charges	
Exhibit 10.2.3-1 Selective Calling Service/Circle Calling Service	
Exchange/Locality	Exchanges and Localities Included in the Plan(s) Calling Area for Customer Dialed Calls
Wolfeboro	Barnstead (IC), Belmont, Center Barnstead, Center Sandwich, Farmington, Gilmanton Iron Works (IC), Meredith, Milton, Pittsfield, Tamworth, Tilton
Woodsville	Bethlehem, Littleton, Orford Locality, Piermont Locality, Warren

Verizon New England Inc.

10. Message Telecommunications Service (MTS) Optional Toll  
Calling Plans  
10.2 Circle Calling Service

10.2.3 Application of Rates and Charges	
Exhibit 10.2.3-2 Selective Calling Service/Circle Calling Service Calling Areas of Independent Telephone Companies	
Exchange/Locality	Exchanges and Localities Included in the Plans Calling Area for Customer Dialed Calls
Alton-Union Telephone Company	Barrington, Belmont, Canterbury, Chichester (IC), Center Harbor, Center Ossipee, Epsom, Farmington, Franklin, Melvin Village (IC), Meredith, Milton, Milton Mills, Northwood, Pittsfield, Rochester, Sanbornville, Tilton
Andover-Kearsarge Telephone Company	Ashland, Belmont, Boscawen (IC), Bradford (IC), Bristol, Canaan, Canterbury, Contoocook (IC), Enfield, Henniker (IC), Laconia, Newport, Penacook, Sunapee, Sutton (IC), Tilton, Warner (IC)
Antrim-Contoocook Valley Telephone Company	Bedford, Bradford (IC), Contoocook (IC), Dublin, Dunbarton (IC), Fitzwilliam, Goffstown, Greenville, Harrisville, Jaffrey, Keene, Marlborough, Milford, New Boston, Peterborough, Rindge, Sullivan, Sutton (IC), Troy, Warner (IC), Weare (IC), Wilton (IC)
Barnstead-Union Telephone Company	Barrington, Belmont, Boscawen (IC), Canterbury, Chichester (IC), Concord, Deerfield, Dover, Epsom, Farmington, Laconia, Milton, Milton Mills, Northwood, Penacook, Sanbornville, Somersworth, Suncook, Tilton, Wolfeboro
Boscawen-Kearsarge Telephone Company	Andover (IC), Barnstead (IC), Belmont, Bradford (IC), Bristol, Center Barnstead (IC), Chichester (IC), Contoocook (IC), Danbury, Dunbarton (IC), Epsom, Gilmanton Iron Works (IC), Goffstown, Henniker (IC), Hillsboro (IC), Hillsboro Upper Village (IC), Laconia, New London (IC), Northwood, Pittsfield, Suncook, Sutton (IC), Tilton, Warner (IC), Weare (IC)
Bradford-Merrimack County Telephone Company	Alstead, Andover (IC), Antrim (IC), Boscawen (IC), Canterbury, Claremont, Contoocook (IC), Danbury, Dunbarton (IC), Franklin, Hancock, Henniker (IC), Hillsboro (IC), Hillsboro Upper Village (IC), Marlow, New London (IC), Penacook, Salisbury (IC), Tilton, Washington (IC), Weare (IC)
Center Barnstead-Union Telephone Company	Belmont, Boscawen (IC), Candia, Canterbury, Chichester (IC), Concord, Deerfield, Dover, Durham, Epsom, Farmington, Franklin, Laconia, Milton, Milton Mills, Penacook, Raymond, Sanbornville, Somersworth, Suncook, Tilton, Wolfeboro

Verizon New England Inc.

10. Message Telecommunications Service (MTS) Optional Toll  
Calling Plans  
10.2 Circle Calling Service

10.2.3 Application of Rates and Charges

Exhibit 10.2.3-2  
Selective Calling Service/Circle Calling Service Calling Areas of Independent Telephone Companies

Exchange/Locality	Exchanges and Localities Included in the Plans Calling Area for Customer Dialed Calls
Chatham-Northland Telephone Company	Bartlett, Conway, Madison
Chester-Granite State Telephone Company	Barrington, Bedford, Chichester (IC), Deerfield, Dunbarton (IC), Durham, Epping, Epsom, Exeter, Goffstown, Hampton, Merrimack, Milford, Nashua, New Boston, Newmarket, Northwood, Pelham, Salem, Seabrook, South Hampton Locality, Suncook
Chichester-Chichester Telephone Company	Alton (IC), Barnstead (IC), Barrington, Bedford, Belmont, Boscawen (IC), Candia, Center Barnstead (IC), Chester (IC), Contoocook (IC), Concord, Deerfield, Dunbarton (IC), Epping, Epsom, Farmington, Franklin, Gilmanton Iron Works (IC), Goffstown, Henniker (IC), Laconia, Manchester, New Durham (IC), Northwood, Penacook, Raymond, Salisbury (IC), Suncook, Tilton, Warner (IC), Weare (IC)
Contoocook-Merrimack County Telephone Company	Andover (IC), Antrim (IC), Belmont, Boscawen (IC), Bradford (IC), Canterbury, Chichester (IC), Dunbarton (IC), Epsom, Franklin, Goffstown, Greenfield, Hancock, Henniker (IC), Hillsboro (IC), Hillsboro Upper Village (IC), Manchester, New Boston, New London (IC), Pittsfield, Salisbury (IC), Sunapee, Suncook, Sutton (IC), Tilton, Warner (IC), Washington (IC), Weare (IC)
Dunbarton-Dunbarton Telephone Company	Antrim (IC), Bedford, Boscawen (IC), Bradford (IC), Candia, Canterbury, Chester (IC), Chichester (IC), Contoocook (IC), Deerfield, Derry, Epsom, Greenfield, Hancock, Henniker (IC), Hillsboro (IC), Hillsboro Upper Village (IC), Manchester, Merrimack, Milford, New Boston, Northwood, Penacook, Pittsfield, Salisbury (IC), Warner (IC), Weare (IC), Wilton (IC)
East Conway-Northland Telephone Company	Bartlett, Center Ossipee, Jackson, Madison, Tamworth

Verizon New England Inc.

10. Message Telecommunications Service (MTS) Optional Toll  
Calling Plans  
10.2 Circle Calling Service

10.2.3 Application of Rates and Charges

Exhibit 10.2.3-2  
Selective Calling Service/Circle Calling Service Calling Areas of Independent Telephone Companies

Exchange/Locality	Exchanges and Localities Included in the Plans Calling Area for Customer Dialed Calls
Gilmanton Iron Works-Union Telephone Company	Barrington, Boscawen (IC), Canterbury, Center Harbor, Chichester (IC), Concord, Deerfield, Epsom, Farmington, Franklin, Melvin Village (IC), Meredith, Milton, Milton Mills, Northwood, Penacook, Rochester, Salisbury (IC), Sanbornville, Suncook, Tilton, Wolfeboro
Henniker-Contoocook Valley Telephone Company	Andover (IC), Boscawen (IC), Bradford (IC), Canterbury, Chichester (IC), Concord, Contoocook (IC), Dunbarton (IC), Franklin, Goffstown, Greenfield, Hancock, Harrisville, Hillsboro Upper Village (IC), Marlow, New Boston, New London (IC), Newport, Penacook, Peterborough, Salisbury (IC), Sunapee, Suncook, Sutton (IC), Warner (IC), Washington (IC), Weare (IC)
Hillsboro-Contoocook Valley Telephone Company	Boscawen (IC), Bradford (IC), Concord, Contoocook (IC), Dublin, Dunbarton (IC), Goffstown, Hancock, Harrisville, Marlow, New Boston, New London (IC), Penacook, Peterborough, Salisbury (IC), Sullivan, Sunapee, Sutton (IC), Warner (IC), Weare (IC), Wilton (IC)
Hillsboro Upper Village-Granite State Telephone Company	Alstead, Boscawen (IC), Bradford (IC), Contoocook (IC), Dublin, Dunbarton (IC), Goffstown, Greenfield, Hancock, Harrisville, Henniker (IC), Keene, Marlborough, New Boston, New London (IC), Newport, Penacook, Peterborough, Salisbury (IC), Sullivan, Sunapee, Sutton (IC), Warner (IC), Weare (IC)
Hollis-Hollis Telephone Company	Bedford, Derry, Goffstown, Greenfield, Greenville, Manchester, Merrimack, New Boston, Pelham, Peterborough, Rindge, Salem, Wilton (IC)
Melvin Village-Contoocook Valley Telephone Company	Alton (IC), Ashland, Belmont, Campton, Gilmanton Iron Works (IC), Laconia, Madison, Meredith, Milton Mills, Moultonboro, New Durham (IC), Plymouth, Sanbornville, Tamworth, Tilton
Meriden-Meriden Telephone Company	Canaan, Danbury, Enfield, Hanover, Lyme, New London (IC), Sunapee, Sutton (IC)

Verizon New England Inc.

10. Message Telecommunications Service (MTS) Optional Toll  
Calling Plans  
10.2 Circle Calling Service

## 10.2.3 Application of Rates and Charges

Exhibit 10.2.3-2  
Selective Calling Service/Circle Calling Service Calling Areas of Independent Telephone Companies

Exchange/Locality	Exchanges and Localities Included in the Plans Calling Area for Customer Dialed Calls
New Durham-Union Telephone Company	Barrington, Belmont, Canterbury, Chichester (IC), Deerfield, Epsom, Laconia, Melvin Village (IC), Milton, Northwood, Pittsfield, Sanbornville, Somersworth, Tilton
New London-Kearsarge Telephone Company	Bradford (IC), Bristol, Canaan, Canterbury, Claremont, Contoocook (IC), Enfield, Henniker (IC), Hillsboro (IC), Hillsboro Upper Village (IC), Lebanon, Meriden (IC), Newport, Penacook, Plainfield Locality, Salisbury (IC), Sutton (IC), Tilton, Warner (IC), Washington (IC)
Salisbury-Kearsarge Telephone Company	Belmont, Bradford (IC), Bristol, Canterbury, Chichester (IC), Concord, Contoocook (IC), Danbury, Dunbarton (IC), Epsom, Gilmanton Iron Works (IC), Henniker (IC), Hillsboro (IC), Hillsboro Upper Village (IC), Laconia, New London (IC), Pittsfield, Plainfield Locality, Sunapee, Suncook, Sutton (IC), Tilton, Warner (IC), Weare (IC)
Sutton-Merrimack County Telephone Company	Andover (IC), Antrim (IC), Boscawen (IC), Bristol, Canaan, Canterbury, Claremont, Contoocook (IC), Danbury, Franklin, Henniker (IC), Hillsboro (IC), Hillsboro Upper Village (IC), Marlow, Meriden (IC), New London (IC), Newport, Penacook, Salisbury (IC), Tilton, Washington (IC), Weare (IC)
Warner-Merrimack County Telephone Company	Andover (IC), Antrim (IC), Belmont, Boscawen (IC), Bristol, Canterbury, Chichester (IC), Concord, Contoocook (IC), Danbury, Dunbarton (IC), Franklin, Goffstown, Henniker (IC), Hillsboro (IC), Hillsboro Upper Village (IC), New Boston, New London (IC), Newport, Penacook, Salisbury (IC), Sunapee, Suncook, Tilton, Washington (IC), Weare (IC)
Washington-Granite State Telephone Company	Alstead, Bradford (IC), Charlestown, Claremont, Contoocook (IC), Dublin, Greenfield, Hancock, Harrisville, Henniker (IC), Keene, Marlborough, New London (IC), North Walpole Locality, Sullivan, Sunapee, Sutton (IC), Walpole, Warner (IC), Weare (IC)

Verizon New England Inc.

10. Message Telecommunications Service (MTS) Optional Toll  
Calling Plans  
10.2 Circle Calling Service

10.2.3 Application of Rates and Charges

Exhibit 10.2.3-2  
Selective Calling Service/Circle Calling Service Calling Areas of Independent Telephone  
Companies

Exchange/Locality	Exchanges and Localities Included in the Plans Calling Area for Customer Dialed Calls
Weare-Granite State Telephone Company	Antrim (IC), Bedford, Boscawen (IC), Bradford (IC), Canterbury, Chichester (IC), Concord, Contoocook (IC), Dunbarton (IC), Dublin, Epsom, Hancock, Harrisville, Henniker (IC), Hillsboro (IC), Hillsboro Upper Village (IC), Merrimack, Milford, Penacook, Peterborough, Salisbury (IC), Suncook, Sutton (IC), Warner (IC), Washington (IC), Wilton (IC)
Wilton-Wilton Telephone Company	Antrim (IC), Bedford, Derry, Dublin, Dunbarton (IC), Fitzwilliam, Goffstown, Greenfield, Hancock, Harrisville, Hillsboro (IC), Hollis (IC), Jaffrey, Manchester, Merrimack, Nashua, New Boston, Pelham, Peterborough, Rindge, Weare (IC)

Verizon New England Inc.

# 10. Message Telecommunications Service (MTS) Optional Toll Calling Plans

## 10.3 CallAround 603 Plan

10.3.1 Description	
A.	CallAround 603 is offered as a supplement to business main telephone exchange service.
B.	This plan provides for one hour per month of off-peak cumulative message time on customer dialed calls to any intraLATA MTS point within the State of New Hampshire. Off-peak message time in excess of the one hour allowance is charged for at the each additional off-peak minute rate. <ol style="list-style-type: none"> <li>1. Peak period minutes are not included in the one hour allowance and are charged for at a discount off the Day per minute MTS rate.</li> <li>2. Per message charges do not apply to CallAround 603 Peak qualifying messages.</li> <li>3. Qualifying messages consists of the following: <ol style="list-style-type: none"> <li>a. Customer dialed station-to-station sent-paid calls and operator completed station-to-station sent-paid calls when facilities are not available for customer dial completion</li> <li>b. Operator completed station-to-station sent-paid calls for handicapped persons unable to dial calls because of their handicap.</li> </ol> </li> </ol>
C.	All other calls are charged for at the MTS rate.
D.	CallAround 603 is not available in conjunction with Circle Calling, Selective Calling, or Granite State services. It is not available for person-to-person, collect, charge to a calling card number, third telephone number, conference, or other calls which normally require an operator, except for those calls specified in Section 10.3.1B1.

10.3.2 Time Periods	
A.	CallAround 603 applies to the following time periods. <ol style="list-style-type: none"> <li>1. <b>Peak</b>—Mondays through Fridays from 8AM to but not including 5PM.</li> <li>2. <b>Off-peak</b>—Mondays through Fridays from 5PM to but not including 8AM.</li> </ol> <ol style="list-style-type: none"> <li>a. Off-peak also includes all day on Saturdays, Sundays, and on Thanksgiving Day (the fourth Thursday in November), Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), and Labor Day.</li> </ol>

10.3.3 Application of Rates and Charges	
A.	MTS rates apply to all calls except those specified in Section 10.3.1B.
B.	Accumulation of message time is done on a per second basis. At the end of the customer's billing period, the sum of accumulated seconds is rounded to the next higher minute.



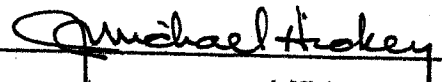
Verizon New England Inc.

10. Message Telecommunications Service (MTS) Optional Toll  
Calling Plans  
10.3 CallAround 603 Plan

10.3.3 Application of Rates and Charges	
C.	Monthly usage rates apply on an initial one hour and each additional minute basis. The initial one hour rate applies whether or not any calls are made.
D.	Discounts
1.	CallAround 603 customers receive a discount on peak period minutes.
2.	
3.	An anniversary discount that waives the CallAround monthly rate will be applied once a year.
E.	CallAround 603 rates are in addition to the rates and charges for the associated main telephone exchange service and other associated services.

(D)  
(D)

Issued: September 20, 2001  
Effective: October 20, 2001

  
J. Michael Hickey  
President-NH

Verizon New England Inc.

**10. Message Telecommunications Service (MTS) Optional Toll Calling Plans****10.4 Customized Netsaver Plan (CNP)**

10.4.1	Description
A.	<p>CNP is an optional plan available to all New Hampshire customers. The plan is based on the volume of outward (directly dialed MTS) usage, or inward (Dedicated Toll Free (DTFS) and/or Toll-Free) usage, or any combination of inward or outward usage to which the customer subscribes. Customers commit to a minimum amount of usage over 24 or 36 months. Individual customer usage amounts covered by the service agreement are based on the customer's actual usage, but in no case will the commitment be for less than 7,500 minutes (125 hours) of monthly usage.</p> <ol style="list-style-type: none"><li>1. Additional minutes used over the customer's cumulative commitment amount are subject to the same per minute rate.</li><li>2. At the end of the service period, customers who have selected an option which provides for payments based on actual usage are liable for the charges associated with any remaining unused commitment usage.</li></ol>
B.	<p>CNP allows the customer to pay for DTFS and/or Toll-Free usage terminating at a customer communications equipment and for MTS usage originating from services through customer communications equipment billed to a single customer under a 24 or 36 month service period.</p> <ol style="list-style-type: none"><li>1. <b>Implementation Dates</b>—For Centrex multiple location customers, CNP will be available April 8, 1997; for non Centrex multiple location customers, CNP will be available with the first full billing period beginning on September 1, 1997</li><li>2. Customers can elect to pay for CNP charges either by fixed monthly payments or by payments based on actual usage.</li></ol>
C.	<p>CNP applies to customer dialed station-to-station sent-paid calls, customer dialed calling card calls and operator completed station-to-station sent-paid calls when facilities are not available for customer dial completion. CNP also applies to operator completed station-to-station sent-paid calls for handicapped persons unable to dial calls because of their handicaps.</p>
D.	<p>In addition to the billing call detail associated with the customer's CNP lines, customers receive monthly statements of usage for the account which provide information on the total number of minutes used during the current billing period and the total number of minutes used to date for the service period.</p>

10.4.2	Regulations
A.	<p>Customers may change their commitment amounts at any time.</p>

Verizon New England Inc.

10. **Message Telecommunications Service (MTS) Optional Toll Calling Plans**  
 10.4 **Customized Netsaver Plan (CNP)**

**10.4.2 Regulations**

**B. Termination**

1. A customer may terminate service without penalty, if they are dissatisfied with the service being provided under the CNP and they provide 60 days written notice of their intention to terminate to the Telephone Company. Customer notification must include a specific description of the reason for the dissatisfaction. If the Telephone Company is unable to resolve the reasons for dissatisfaction to the customer's satisfaction within 60 days of receiving the written notice the customer may terminate the agreement. Customer notification should be addressed to the following Telephone Company location.
  - a. New England Telephone, Director/Regulatory at City Hall Plaza 902 Elm Street—Floor 19, Manchester, NH 03101-2008
2. Upon termination or expiration of the service agreement, if the customer has not generated the usage commitment amount, the customer is liable for the lesser of the following amounts.
  - a. The difference between the customer's actual usage and the commitment amount times the CNP service agreement rate
  - b. The difference between the customer's service agreement rate and the current CNP rate that the customer would qualify for based on actual usage, times the customer's actual usage.
3. Charges apply on a full billing period basis. If termination of the plan occurs during the middle of the customer's billing period, the Telephone Company will not prorate the monthly usage amount.
4. If during the customer's service period, the per message and per minute rates for MTS usage, or the per message and per minute rates for DTFS or the hourly rates for Toll-Free usage are reduced so that they are less than the CNP rates, the customer may discontinue without termination penalty.

**C. Relocation**—When service associated with the CNP is relocated to a different premises served by the same or a different central office, existing arrangements for CNP remain unchanged.

1. Termination of the service agreement at the time of a relocation shall not be grounds to avoid the provisions and regulations pertaining to termination.

Verizon New England Inc.

10. **Message Telecommunications Service (MTS) Optional Toll Calling Plans**  
 10.4 **Customized Netsaver Plan (CNP)**

**10.4.2 Regulations**

- D. **Transfer of Service**—With the written permission of the customer and the Telephone Company, the obligation to pay CNP charges may be assigned to another customer at the same location, provided the service(s) associated with the CNP are also assigned to the other customer. The new customer assumes the conditions applicable to the CNP service at the time of transfer. An S&E charge for transfer of service, payable by the new customer, applies for this change.
1. A transfer of service between customers at the same time as a relocation is not permitted.
- E. **Temporary Suspension of Service**—CNP charges are not subject to the provisions of temporary suspension of service.

**10.4.3 Application of Rates and Charges**

- A. CNP rates and charges are in lieu of the per message and per minute rates for MTS, and the per message and per minute rates for DTFS and/or the hourly usage rates for Toll-Free service.
1. Timing of completed messages is in one second increments.
- B. When customers change their commitment amounts, charges apply for the greater of the proportional commitment amount or for actual usage incurred through the billing period of the date of change.
- C. During the customers service period, the per minute rates are not subject to Telephone Company initiated increases.
- D. An S&E charge will apply to establish the CNP.
- E. **Usage Discount**—CNP customers receive a usage percentage discount that is applied to the total monthly charges (associated with per message and per minute rates and incremental charges) for credit card and operator handled MTS calls made during all rate periods in the State of New Hampshire LATA.

Verizon New England Inc.

10. Message Telecommunications Service (MTS) Optional Toll  
Calling Plans  
10.5 Granite State Service

**10.5.1 Description**

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|----|---|
| A. | Granite State is offered, subject to the availability of facilities, as a supplement to one or two-party residence main telephone exchange service in all exchanges.  |
| 1. | Granite State was offered on a limited basis to prior customers who were billed for this service during March 1992. Such customers could apply for service only from August 24, 1992 through October 9, 1992, during which time the applicable S&E charges were waived.                               |
| 2. | After October 1992 Granite State is furnished to existing customers at present locations only.  |
| B. | The service provides two hours per month of cumulative message time of customer dialed station-to-station calls to any point within the State of New Hampshire.   |
| C. | Granite State is not available with foreign exchange, Circle Calling, Selective Calling or CallAround 603 services, nor is it available for person-to-person, collect, charge to a calling card number, call to third telephone number, conference, or other calls that normally require an operator. |
| D. | Accumulation of message time is done on a whole minute basis. Individual messages with fractional totals are rounded to the next higher minute.   |

**10.5.2 Time Periods**

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|----|--|
| A. | Granite State applies during the following time periods.   |
| 1. | Mondays through Fridays from 12PM to but not including 6PM and from 9PM to but not including 9AM.  |
| 2. | All day on Saturdays, Sundays, and on Thanksgiving Day (the fourth Thursday in November), Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), and Labor Day. |

**10.5.3 Application of Rates and Charges**

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|----|---|
| A. | Granite State rates apply to customer dialed station-to-station sent-paid calls and operator completed station-to-station sent-paid calls when facilities are not available for customer dial completion. The rates also apply to operator completed station-to-station sent-paid calls for handicapped person unable to dial calls because of their handicap. MTS rates apply to all other calls including calls outside the specified time periods. |
| B. | Message time in excess of the two hour allowance is charged for on the basis of each additional minute or fraction thereof.   |
| C. | Granite State rates and charges are in addition to the rates and charges for the associated main telephone exchange service and other associated services.  |

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Verizon New England Inc.

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10.      **Message Telecommunications Service (MTS) Optional Toll  
          Calling Plans**
- 10.5     **Granite State Service**
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10.5.3	<b>Application of Rates and Charges</b>
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| D. | The monthly rate for the initial two hours is applicable whether or not any calls are made. |
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Verizon New England Inc.

**10. Message Telecommunications Service (MTS) Optional Toll Calling Plans**  
**10.6 New Hampshire Business Package**

10.6.1	Description
A.	<b>Availability</b> —New Hampshire Business Package is no longer available to residence or business customers. Service installed prior to November 16, 1997 is furnished to existing customers at present locations only
B.	This package is offered subject to the availability of facilities, as a supplement to all main telephone exchange service, trunk lines and Centrex lines, in all exchanges and localities.
1.	<b>Minimum Period</b> —One month.
C.	This package offers customers the option of paying a monthly rate to obtain a discount that is applied to the billed monthly charges (associated with per message and per minute rates and incremental charges) for customer dialed, credit card and operator handled MTS calls made during all rate periods within the State of New Hampshire LATA and for Toll-Free service usage.
1.	The percentage discount applies to usage for all exchange lines associated with a billing telephone number.
D.	This package is not available with the following services.
1.	CallAround 603
2.	Circle Calling
3.	Customized Netsaver
4.	Dormitory Communications Service
5.	Foreign Exchange
6.	Granite State
7.	Public Access Line
8.	Selective Calling

10.6.2	Application of Rates and Charges
A.	The rates for this plan are in addition to the rates and charges for the associated main telephone exchange service and other associated services.
1.	Monthly rates apply per billing telephone number arranged.
a.	The monthly rate applies whether or not the customer makes any calls.

Verizon New England Inc.

**10. Message Telecommunications Service (MTS) Optional Toll Calling Plans**  
**10.7 New Hampshire Business Package Plus**

10.7.1	Description
A.	<b>Availability</b> —New Hampshire Business Package Plus is no longer available to residence or business customers. Service installed prior to November 16, 1997 is furnished to existing customers at present locations only.
B.	This package is offered subject to the availability of facilities, as a supplement to all main telephone exchange service, trunk lines and Centrex lines, in all exchanges and localities.
1.	<b>Minimum Period</b> —One month.
C.	This package offers customers the option of paying a monthly rate to obtain a discount that is applied to the billed monthly charges (associated with per message and per minute rates and incremental charges) for customer dialed, credit card and operator handled MTS calls made during all rate periods within the State of New Hampshire LATA and for Toll-Free service usage.
1.	The percentage discount applies to usage for all exchange lines associated with a billing telephone number.
D.	This package is not available with the following services.
1.	Circle Calling
2.	CallAround 603
3.	Customized Netsaver
4.	Dormitory Communications Service
5.	Foreign Exchange
6.	Granite State
7.	Public Access Line
8.	Selective Calling

10.7.2	Application of Rates and Charges
A.	The rates for this plan are in addition to the rates and charges for the associated main telephone exchange service and other associated services.
1.	Monthly rates apply per billing telephone number arranged.
a.	The monthly rate applies whether or not the customer makes any calls.



Verizon New England Inc.

10. Message Telecommunications Service (MTS) Optional Toll Calling Plans  
10.8 Business Link Optional Calling Plan

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10.8.1	Description
A.	Business Link is an optional calling plan for business customers that provides a per minute rate and volume discounts on qualifying usage.
B.	Business Link, which is provided subject to available facilities, is offered as a supplement to all main telephone exchange service, trunk lines and Centrex lines, in all exchanges and localities. Business Link is implemented in the first full billing period following the customer's request to enroll in the plan.
C.	Qualifying usage consists of the following calls made within the State of New Hampshire LATA when billed to a BTN included in the plan.
1.	Directly dialed MTS call, including operator assisted calls where direct dialing is not available or the customer is disabled and not able to direct dial
2.	Customer dialed MTS calling card calls carried and billed by the Telephone Company
3.	DTFS and Toll-Free calls
D.	<b>Volume Discounts—</b> A discount will be applied each month to the customer's qualifying usage charges for each Billed Telephone Number (BTN). The applicable percent discount will be determined by the total amount of monthly billed qualifying usage. For purposes of computing the discount level, each month's total combined charges for qualifying usage for each BTN at a single location are grouped into one of four tiers.
E.	
F.	Business Link is not available with the following services.
1.	CallAround 603
2.	Customized Netsaver
3.	Dormitory Communications Service
4.	Foreign Exchange

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Docket No. DT-142

*J. Michael Hickey*  
J. Michael Hickey  
President-NH

Verizon New England Inc.

**10. Message Telecommunications Service (MTS) Optional Toll Calling Plans**  
**10.8 Business Link Optional Calling Plan**

10.8.1	Description	
F.	(Continued)	
5.	New Hampshire Business Package	
6.	New Hampshire Business Package Plus	
7.	Public Access Line	
8.	Public Access Smart-pay Line (PASL)	
9.	Selective Calling.	
10.	Corporate Rewards	(N)
11.	Customer Specific Pricing Plans.	(N)
G.	<b>Service Agreement</b> — A customer who signs a service agreement to participate in the plan for 36 months will earn double Business Link Rewards credits for each dollar of discounted qualifying usage. However, if the customer's qualifying usage declines to 20% less than their average historical monthly usage in any two months, for any reason other than external, negative business impacts, the service agreement will be terminated. Termination of the service agreement will result in forfeiture of all bonus credits not yet eligible for redemption. Average historical monthly qualifying usage will be defined by the customer's first six month of qualifying usage in the plan. At the end of the 36 month period, the service agreement will be automatically renewed for another 36 months, unless the customer notifies the Telephone Company to the contrary.	(T)
1.	Customers enrolled in the Business Link OCP as of September 17, 2003 will be automatically enrolled in the Business Link Rewards plan. They will earn Bonus Credits under the new structure effective September 17, 2003, if their monthly minimum local and regional charges exceed \$124.99. They may continue to redeem their Bonus Credits until they expire.	(N)
2.	Effective September 17, 2003 the Service Agreement will no longer be available. The Company will honor the terms and conditions of the Service Agreement for all customers enrolled in a service agreement prior to September 17, 2003.	(N)

10.8.2	Regulations	
A.	<b>Termination</b> — Customers may terminate participation in the plan at any time. No previously applied discounts will be affected by customer termination and no termination charges will apply.	
1.		(D)
2.	The termination will go into effect in the first full billing period following the billing period in which the Telephone Company receives notification from the customer.	(D)
3.	If a customer chooses to leave the plan, the customer will forfeit credits earned during the 12 months prior to termination.	
4.	Any BTN which is removed from the customer's service agreement will not be eligible for enrollment in the Business Link plan for a period of three months. Additional BTNs which are added to the plan are governed by the terms and conditions stated in the initial service agreement.	
B.	<b>Transfer of Service</b> — Credits may not be sold, bartered, or assigned to other persons except through programs administered by the Telephone Company.	

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Docket No. DT-142

*J. Michael Hickey*  
J. Michael Hickey  
President-NH

Verizon New England Inc.

**10. Message Telecommunications Service (MTS) Optional Toll Calling Plans**  
**10.8 Business Link Optional Calling Plan**

(T)

<b>10.8.3 Application of Rates and Charges</b>	
<b>A.</b>	Business Link calls are billed a per minute/per second rate.
<b>1.</b>	MTS volume discounts do not apply to Business Link usage.
<b>B.</b>	An S&E charge does not apply to subscribe to Business Link.
<b>C.</b>	Timing of completed messages is in one-second increments.
<b>1.</b>	At the end of the customer's billing periods when the total charges for the service would result in fractions of a cent being billed, the total will be rounded to the nearest cent for billing process
<b>D.</b>	The monthly rate applies in addition to the rates and charges for the associated main telephone exchange service, and for other associated services.

(N)

(N)

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J. Michael Hickey  
President-NH

Verizon New England Inc.

10. Message Telecommunications Service (MTS) Optional Toll Calling Plans  
10.9 Business Link Rewards plan

(T) (N)

10.9.1	Description
A.	Business Link Rewards is an optional account level plan available to business customers. Customers enrolled in the plan will receive bonus credits on the amount of discounted qualifying Verizon charges billed on the Verizon New Hampshire monthly bill (excluding Directory Advertising, late payment fees, taxes and surcharges). One bonus credit will be awarded for every dollar of discounted qualifying charges. A bonus credit, when applied as a direct credit to a customer's telephone bill, has a redemption value of one cent.
1.	Bonus credits may be applied to the customer's Verizon New Hampshire bill or to certain non-Telephone Company products, such as admission to a Telephone Company sponsored trade show.
2.	Bonus credits eligible for redemption that have not been redeemed within two years after the month in which they are earned for redemption will be forfeited.
3.	Bonus credits applied to the customer's Verizon New Hampshire bill may be redeemed when a minimum of \$25.00 in bonus credits is earned and available for redemption. Bonus credits applied to all other redemption options may be redeemed when earned and available for redemption
4.	The qualifying charges include all monthly recurring and non-recurring Verizon charges, excluding late payment fees, returned check charges, and 700/900 service charges.
B.	In order to be eligible to participate in the Business Link Rewards plan the Customer's local and regional charges must exceed \$124.99 each month.
C.	Business Link Rewards are implemented in the first full billing period following the customer's request to enroll in the plan.
D.	Business Link Rewards is not available with the following services or types of calls.
1.	CallAround 603
2.	Customized Netsaver
3.	Dormitory Communications Service
4.	Foreign Exchange
5.	New Hampshire Business Package
6.	New Hampshire Business Package Plus
7.	Public Access Line
8.	Public Access Smart-pay Line (PASL)
9.	Selective Calling.
10.	Corporate Rewards
11.	Customer Specific Pricing Plans

(T) (N)

(N)

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*J. Michael Hickey*  
J. Michael Hickey  
President-NH

Verizon New England Inc.

**10. Message Telecommunications Service (MTS) Optional Toll Calling Plans**  
**10.9 Business Link Rewards Plan**

(T)

**10.9.2 Regulations**

(T) (N)

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|-----------|--|
| <b>A.</b> | <b>Termination</b> — Customers may terminate participation in the plan at any time. No previously applied discounts will be affected by customer termination and no termination charges will apply. <ol style="list-style-type: none"><li>1. All bonus credits that have not been redeemed will be forfeited; however, if within 90 days of termination, a customer returns to the Business Link Rewards plan with qualifying usage equal to or exceeding their historical monthly usage prior to termination, bonus credits associated with the applicable BTN will be reinstated in full.</li><li>2. The termination will go into effect in the first full billing period following the billing period in which the Telephone Company receives notification from the customer.</li></ol> |
| <b>B.</b> | <b>Transfer of Service</b> — Credits may not be sold, bartered, or assigned to other persons.  |

(N)

Verizon New England Inc.

**10. Message Telecommunications Service (MTS) Optional Toll Calling Plans**  
**10.10 CallAround 603 Plus Plan**

(T)

10.10.1 Description
A. CallAround 603 Plus is an optional calling plan which is offered as a supplement to residence main telephone exchange service.
B. This plan provides for one hour per month of cumulative message time on customer dialed calls to any intraLATA MTS point within the State of New Hampshire. Message time in excess of the one-hour allowance is charged the additional minute rate.
1. This plan applies only to customer dialed station-to-station sent-paid calls and operator completed station-to-station sent-paid calls when facilities are not available for customer dial completion. This plan also applies to operator completed station-to-station sent-paid calls for handicapped persons unable to dial calls because of their handicap. All other calls are charged for at the MTS rate.
C. CallAround 603 Plus is not available in conjunction with Circle Calling, Selective Calling, or Granite State services. It is not available for person-to-person, collect, charge to a calling card number, third telephone number, conference, or other calls which normally require an operator, except for those calls specified in Section 10.9.1B1.

(T)

10.10.2 Application of Rates and Charges
A. MTS rates apply to all calls except those specified in Section 10.9.1B1
B. Accumulation of message time is done on a per second basis. At the end of the customer's billing period, the sum of accumulated seconds is rounded to the next higher minute.
C. Monthly usage rates apply on an initial one hour and each additional minute basis. The initial one hour rate applies whether or not any calls are made.
D. Discounts
1. A discount is applied to usage rates and incremental charges for all calling card calls.
2. An anniversary discount that waives the CallAround 603 Plus monthly rate will be applied once a year.
E. CallAround 603 Plus rates are in addition to the rates and charges for the associated main telephone exchange service and other associated services.

(T)

Verizon New England Inc.

**10. Message Telecommunications Service (MTS) Optional Toll Calling Plans**  
**10.11 Sensible Minute Plan**

(T)

<b>10.11.1 Description</b>	
<b>A.</b>	Sensible Minute is an optional calling plan which is offered as supplement to one-party residence main telephone exchange service.
<b>B.</b>	This plan provides for a uniform per minute rate to be charged for residence customers' qualifying usage twenty-four hours a day, seven days a week.
<b>1.</b>	Qualifying usage applies only to customer dialed station-to-station sent-paid toll calls and to those operator completed station-to-station sent-paid toll calls when facilities are not available for customer dial completion and to operator completed station-to-station sent-paid toll calls for disabled persons unable to dial calls because of their handicap.
<b>2.</b>	Qualifying usage does not apply to calls to 700, 800, and 900 services, billed to a third telephone number calls; collect calls; person-to-person calls; Calling Card calls; conference; directory assistance; call connect *69; and other calls that normally require an operator, except for those calls specified above.
<b>C.</b>	Sensible Minute is not available with CallAround 603 Plan, CallAround 603 Plus Plan, Circle Calling, Customized Netsaver, Granite State, New Hampshire Business Package, New Hampshire Business Package Plus, and Selective Calling optional calling plans.
<b>D.</b>	Sensible Minute is not available with the Local and Toll Package.
<b>E.</b>	Sensible Minute is not available with residence PBX trunks, lines equipped with ISDN, 700, 800, or 900 services and group bridging telephone service numbers.
<b>F.</b>	Sensible Minute is available only to customers who utilize the Telephone Company as their local and intraLATA toll service provider, and whose basic service is provided over the Telephone Company access lines.

(T)

<b>10.11.2 Application of Rates and Charges</b>	
<b>A.</b>	<b>Usage</b> — A uniform rate per minute applies and does not vary by the time of day, day of week, or distance. Message charges do not apply.
<b>B.</b>	Accumulation of message time is done on a whole minute basis. Individual messages with fractional totals are rounded to the next higher minute.
<b>C.</b>	Sensible Minute rates are in addition to the rates and charges for the associated one-party main telephone exchange service and rates and charges for other associated services.
<b>D.</b>	<b>Discounts</b>
<b>1.</b>	A discount does not apply to calling card calls.
<b>2.</b>	MTS volume discounts do not apply to Sensible Minute usage.
<b>3.</b>	Holiday rates do not apply to Sensible Minute usage.

(T)

Verizon New England Inc.

10. Message Telecommunications Service (MTS) Optional Toll Calling Plans  
10.11 Sensible Minute Plan

(T)

10.11.2 Application of Rates and Charges

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| E. | A Service and Equipment (S&E) charge does not apply to the establishment of the Sensible Minute Plan. |
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Verizon New England Inc.**11. Toll-Free Services**  
**11.1 Dedicated Toll Free Service (DTFS)**

Rates and charges for services explained herein are contained in Part M Section 1.11.

11.1.1	Description
A.	DTFS provides facilities for dial-type communications between an DTFS access line and exchanges and localities served by this Telephone Company and by participating companies within the State of New Hampshire.
1.	Dial-type communications is a dialed call received by the customer over an DTFS access line or, if facilities are not available for dial completion from a station, a call placed with an operator by giving the calling telephone number and the customer's DTFS access line number.
B.	DTFS permits unlimited calling in one direction only, via an access line, from all exchanges and localities within the State of New Hampshire served by this Telephone Company and by participating companies.
C.	An DTFS access line, connecting the customer's premises and a Telephone Company central office, is provided for receiving DTFS calls. DTFS access lines provided on the same premises of a customer are arranged as service groups. A service group consists of one line or two or more lines in a multi-line sequence arranged for line hunting.
D.	DTFS may be furnished on the same premises of a customer with either measured or unlimited main telephone exchange service.
E.	DTFS may be provided on a single line terminating basis with customer provided equipment to transmit a pre-recorded announcement.

11.1.2	Limitations
A.	The furnishing of DTFS requires certain physical arrangements of the facilities of the Telephone Company and is therefore subject to the availability of the facilities.
B.	The Telephone Company does not transmit messages but offers the use of its facilities to its customers for communications between subscribers.
C.	DTFS is not represented as adapted for connection to other services of the Telephone Company, except as specified in this section and in Section 7 for Remoteline service. DTFS contemplates the provision of satisfactory transmission only between the access line and the calling station. DTFS will be terminated only at a customer's premises located in the State of New Hampshire. Additional terminations of an DTFS access line are furnished only on the premises of the same customer and located within the State of New Hampshire.
D.	Calls to DTFS access lines from exchanges of nonparticipating telephone companies and from all exchanges and localities outside the State of New Hampshire cannot be completed.

## Verizon New England Inc.

**11. Toll-Free Services****11.1 Dedicated Toll Free Service (DTFS)****11.1.2 Limitations**

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| E. | DTFS is furnished upon condition that the customer contract for adequate facilities to permit the use of the service without injurious effect upon general telephone services. If the use of DTFS causes impairment, disruption, or deterioration of general telephone services, the Telephone Company has the right to terminate the service. |
| F. | DTFS does not include calling card, person-to-person, collect, conference, or other calls requiring operator handling, except as provided in Section 11.1.1A1.   |

**11.1.3 Regulations**

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| A. | <b>Fraud and Abuse</b> —DTFS is furnished subject to the condition that there is no abuse or fraudulent use of the service. In addition to the provisions of Section 1, the following also constitutes abuse or fraudulent use.<br><ol style="list-style-type: none"><li>1. The placing or acceptance of an DTFS call by an DTFS customer, his agent, employee, or representative, in response to an uncompleted message telecommunications call that was not completed in order to transmit or receive intelligence without the payment of the applicable toll charge.</li></ol> |
| B. | <b>Service Interruption</b> —Credit is given for interruption to an access line of 24 consecutive hours or more. An interruption to an access line not due to the negligence of the customer is credited at one-thirtieth of the monthly charge for the access line for each 24 hours or any fraction thereof of interruption.  |
| C. | <b>Minimum Service Period</b> —One month.   |
| D. | <b>Initial and Additional Directory Listings</b> may be provided with DTFS in accordance with Section 5.  |

**11.1.4 Responsibility of the Customer**

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|----|---|
| A. | <b>Customer Equipment</b><br><ol style="list-style-type: none"><li>1. DTFS may be used with customer provided terminal equipment and multi-line terminating systems, subject to the regulations in Section 11.1 and Section 4.</li><li>2. DTFS may be used with data equipment (including telewriter equipment) and teletypewriter equipment for the reception of data signals.</li></ol> |
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Verizon New England Inc.

## 11. Toll-Free Services

### 11.1 Dedicated Toll Free Service (DTFS)

#### 11.1.5 Application of Rates and Charges

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| A. | <b>Timing of Calls</b> —Except as otherwise specified herein, timing begins when connection is established between a telephone associated with an DTFS access line and the calling telephone, and ends when the calling telephone hangs up, thereby releasing the network connection. If the called telephone hangs up, but the calling telephone does not, timing ends when the network connection is released by automatic timing equipment in the telecommunications network.   |
| 1. | When DTFS is directly connected (i.e. not connected through a multi-line terminating system or terminal equipment) at a customer's premises to a communications system not subject to Part 68 of the FCC's rules and regulations, chargeable time begins when the DTFS call terminates in or passes through the first multiline terminating system or terminal equipment on that communications system not subject to Part 68. It is the customer's responsibility to furnish appropriate answer supervision to the point of connection with DTFS so that chargeable time may begin. |
| a. | Chargeable time is calculated in minutes and seconds.  |
| B. | <b>Channels for Additional Termination of Access Lines</b> —For additional terminations between points in the same exchange but not on the same premises, or additional terminations between points in different exchanges, rates and charges apply for a Private Line Type 2001A intraexchange/interexchange channel.   |
| C. | <b>Disconnection of Service</b> —For connection of an access line for a customer at a location where an DTFS line was disconnected by the customer within the previous two weeks, charges for the new class of service commence the day following the date on which the prior service was disconnected.  |
| D. | <b>Premises Work Charges</b> apply in addition to DTFS access line charges and usage charges.  |
| 1. | The premises work charges do not apply when service is connected in conjunction with Section 11.1.5C.  |
| E. | <b>Volume Credit</b> is based upon the customer's number of minutes during a bill period. The minute tapers are as follows.  |
| 1. | First 0–960 minutes  |
| 2. | Next 961–4,800 minutes   |
| a. | When a customer reaches a minimum of 961 minutes of use a volume credit applies.   |
| 3. | Over 4,800 minutes   |
| a. | When a customer's account accumulates over 4,800 minutes in a bill period, the volume credit for the over 4,800 minute taper applies to the cumulative monthly usage for all DTFS minutes for the account.   |

Verizon New England Inc.

**11. Toll-Free Services****11.2 Toll-Free Service**

11.2.1 Description	
A.	Toll-Free service permits inward calling, without charge to the caller, from stations located in the State of New Hampshire LATA to a telephone number associated with the customer's local exchange, Centrex, PASL service or Public Access Line (PAL) service in the same LATA.
1.	Calls originating outside the service area (LATA) in which the customer is located will be denied access to the called number.
B.	Toll-Free does not include calling card, person-to-person, collect, conference, or other calls requiring operator handling, except as provided in Section 11.1.1A1.
C.	<b>Optional Features</b>
1.	Call Detail provides the date, time calling number, duration and originating exchange of each call to the customer's number, where suitable facilities exist.

11.2.2 Regulations	
A.	Toll-Free is subject to the regulations for Dedicated Toll Free Service (DTFS) (refer to Sections 11.1.1E, 11.1.2, 11.1.3C and Section 11.1.3D).

11.2.3 Application of Rates and Charges	
A.	The rates for Toll-Free service consist of monthly rates, S&E and usage charges that apply per 800 number.
1.	In addition to the rates and charges for Toll-Free service, main telephone exchange, PASL, PAL or Centrex service rates and charges apply.
2.	For usage charges, the charge per tenth of an hour is one tenth of the hourly rate.
3.	The Toll-Free service charge monthly rate per routing arrangement is reduced to a specified amount when an Toll-Free customer also subscribes to Business Link, or Customized Netsaver.
B.	A volume discount is applied to the cumulative monthly billing amount for all Toll-Free numbers associated with a billing telephone number.
C.	S&E charges apply as appropriate to establish Toll-Free service and call detail. S&E charges apply as appropriate, to change the local exchange telephone number associated with Toll-Free and to change the telephone number for Toll-Free.
1.	The S&E charge for call detail does not apply when it is provided in conjunction with the installation of Toll-Free service.

Verizon New England Inc.

**11. Toll-Free Services****11.2 Toll-Free Service****11.2.4 Determination of Usage Charges**

- A. Usage is subject to a minimum average time requirement, which is a specified period of time used in determining usage charges and represents the minimum average length of calls completed during a billing period. When the average length per call during each billing period is less than the minimum average time requirement, billing will be based on the actual number of calls and the time requirement. The monthly usage charge is calculated in accordance with the following steps.
1. Determine the total amount of completed calls for each number for Toll-Free.
  2. Determine the equivalent hours used by multiplying the total amount of completed calls by the minimum average time requirements of 30 seconds (1 call = .5 minutes) and dividing by 60 minutes.
  3. Determine the total actual hours used for each number. Fractional parts of hours are measured in tenths of an hour.
  4. The total chargeable usage hours for each number will be whichever is the greater; equivalent hours or actual hours, rounded to the nearest tenth (one decimal place) of an hour.
  5. The total usage charge for each number is calculated by multiplying the chargeable hours by the usage hourly charge for Toll-Free.

Verizon New England Inc.

**11. Toll-Free Services****11.3 Toll-Free Call Management Features**

11.3.1	Description
A.	Toll-Free call management features are available for use in conjunction with Dedicated Toll Free Service (DTFS) and Toll-Free service, when such service is provisioned out of the Nynex 800 database.
B.	<p><b>Alternate Call Routing</b> allows a customer to terminate the 800 telephone number at multiple locations, based on various parameters that identify where and when a call originates. Each customer is provided, at no charge one inactive alternate routing arrangement for use with the emergency update feature. Customers may select routing of calls by the following parameters.</p> <ol style="list-style-type: none"> <li><b>1. Time of Day/Day of Week</b> allows a customer to determine where calls will be routed, to one of several destinations, at any given point in time.</li> <li><b>2. Originating Area Code and NXX/Full 10-Digit Number</b> allows a customer to determine how calls will be routed based on where the calls originate. This option is provided only when suitable facilities exist at the originating central office.</li> <li><b>3. Specific Date</b> allows a customer to develop an alternate service routing configuration that is based on the date that the call is made. The alternate service routing configuration will be activated on the customer specified date (i.e., a holiday or weekend).</li> <li><b>4. Allocation to Terminating Location by Percentage of Calls</b> allows a customer to redistribute or balance the calling volume among 800 telephone numbers. A customer can specify, in increments of 1%, the percentage of calls to be allocated to each of the terminating locations.</li> <li><b>5. Multiple Carrier Selection</b> allows a customer to route calls to multiple interexchange carriers based on the originating point of the call, time of day/day of week, or on an allocation basis.</li> </ol>
C.	<p><b>Emergency Update</b> is the activation or deactivation of a predetermined, inactive alternate route established as a backup to allow customers to arrange an alternative destination for their 800 calls during a situation they deem as an emergency. There is an S&amp;E charge for the activation of this feature. When the feature is activated due to the failure of Telephone Company services or facilities, the S&amp;E charge does not apply.</p> <ol style="list-style-type: none"> <li><b>1.</b> Within five minutes of notification by the customer, the Telephone Company will activate the emergency alternate routing arrangement in the customer database record. If the Telephone Company fails to activate the emergency alternate routing arrangement within five minutes, the emergency update service and equipment charge is waived. Timing begins after identification and verification of a customer's alternative route.</li> </ol>

Verizon New England Inc.

**11. Toll-Free Services****11.3 Toll-Free Call Management Features**

11.3.1	Description
C.	(Continued)
2.	Subject to the terms of liability and indemnification (refer to Section 1), and in the event of labor difficulties, governmental orders, civil commotions, criminal actions taken against the Telephone Company, acts of God, customer negligence, failure of power, equipment or systems and other circumstances beyond its control, the Telephone Company shall be excused from the five minute activation interval and the associated waiver and credit.
D.	<p><b>Call Data Reports</b> which are available subject to capacity limitations, allow the customer to obtain sampled information about calls made to the 800 number. The reports can contain such information as the originating NXX, time, number of calls completed versus attempts, etc. Customers are allowed one call data report (either summary or raw data) at no charge. All subsequent reports will be provided at the appropriate call data report charge. There are two types of call data reports.</p> <ol style="list-style-type: none"><li><b>Summary Report</b> provides formatted results at a high level of detail, as specified by the customer. Summary reports are available only on printed media.</li><li><b>Raw Data Report</b> provides all the details of the calls, for a time period specified by the customer. This report is available on printed media or magnetic tape.</li></ol>

Verizon New England Inc.

**12. Other Services****12.1 Public Emergency Call Receiving Service**

The rates and charges for services explained herein are contained in Part M, Section 1.12.

12.1.1 Description	
A.	Public emergency call receiving service is intended for use only by fire departments or other similar organizations of a local government where, because of lack of continuous attendance at headquarters, it is desirable to have telephones at a number of locations for receiving emergency calls.
B.	The service consists of an exchange line and associated customer provided special telephones at designated locations. Generally, a minimum of two and, because of transmission limitations, a maximum of ten emergency call receiving telephones are connected to the exchange line. <ol style="list-style-type: none"><li>1. The exchange line, if desired, may be arranged for signal service with equipment located at the central office. Where signal service is provided, a special key at each telephone is to be arranged to actuate one or more signal control relays which in turn operator a customer provided siren.</li><li>2. All public emergency call receiving telephones must be arranged to ring simultaneously on calls incoming to the number listed for the service. The telephones must be restricted to the receipt of calls and are not to be equipped with dials. Main telephone exchange service is required at each location where a public emergency call receiving telephone is located.</li></ol>
C.	A maximum of four additional central office numbers may be associated with this service. These numbers are bridged at the central office to the listed number to permit other persons calling the number to cut in on the line while a call is in progress.

12.1.2 Application of Rates and Charges	
A.	Premises work charges are applicable in addition to the monthly rates and S&E charges.
B.	Public emergency call receiving exchange lines are furnished at the lowest unlimited residence service rate offered in the exchange.
C.	For signal channels between the central office and siren locations, rates and charges apply for Private Line Type 1001 channels.



Verizon New England Inc.

**12. Other Services****12.2 Universal Emergency Number Service-911**

<b>12.2.1 Description</b>	
A.	As facilities permit, the Telephone Company will provide a universal central office number, 911, for the use of emergency service bureaus engaged in assisting local governments to protect the safety and property of the general public. It is intended that the 911 number provide the public with a means of simple and direct telephone access to such local emergency service bureaus.
B.	911 lines are available to calls originated at telephones served from any central office located in the area served by the emergency service bureau. These lines provide the following features. <ol style="list-style-type: none"><li>1. <b>Tone Application</b> permits differentiation between a caller who abandons a call before the emergency service bureau attendant answers and a caller who retains connection but is unable to speak.</li><li>2. <b>Forced Disconnect</b> prevents a caller from tying up a line. The emergency service bureau attendant releases the line by going on-hook.</li><li>3. <b>Called Party Hold</b> enables the emergency service bureau to retain control of the connection regardless of the calling party's switchhook status. In some situations, this feature is not available with lines furnished on a foreign central office or foreign exchange service basis.</li></ol>
C.	911 service is furnished to emergency service bureaus providing 24 hour coverage and must be subscribed to in sufficient quantity to provide adequate service to the public.

<b>12.2.2 Auxiliary Equipment</b>	
A.	Auxiliary equipment is directly connected to Universal Emergency Number Service 911 at the customer's premises and is furnished to existing customers at their present locations only. Such equipment is no longer available for new installations or additions to existing service. Maintenance of the equipment is provided subject to supply.

<b>12.2.3 Regulations</b>	
A.	<b>Limitations</b> <ol style="list-style-type: none"><li>1. This offering is limited to the central office number 911 only.</li><li>2. 911 is not arranged to operate as a substitute for the main telephone exchange service of the emergency service bureau.</li></ol>

Verizon New England Inc.**12. Other Services****12.2 Universal Emergency Number Service-911**

12.2.4 Application of Rates and Charges	
A.	911 lines are furnished at the rates and charges for one-party measured business main telephone exchange service trunk lines.
1.	There is no message unit or usage allowance with 911 lines.
B.	If 911 lines are provided from an exchange other than that in which the emergency service bureau is located, rates and charges apply for Private Line Type 2006 channels.
C.	Rates and charges for Private Line Type 2006A channels in connection with foreign central office service do not apply to 911 lines.
D.	No charge applies to the calling party for calls to the 911 number.

Verizon New England Inc.

**12. Other Services****12.3 Direct Inward Dialing (DID) Service for Private Branch Exchange (PBX) Systems****12.3.1 Description**

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| A. | DID permits incoming dialed calls from the exchange network to reach a specific PBX station line without the assistance of an attendant. DID is provided subject to the availability of facilities.   |
| B. | DID is furnished for use with compatible customer premises equipment subject to the regulations specified in Section 4.   |
| C. | DID may be furnished on a foreign exchange or foreign central office service basis if it cannot be provided from the customer's normal serving central office (refer to Section 5.4). If the customer's normal serving central office later becomes equipped to provide DID service, the service may then be transferred to the customer's normal serving central office. This requires telephone number changes for which S&E charges apply. |
| D. | DID is designed for voice communications, not for the transmission of data. Data transmission is not guaranteed over facilities equipped with DID.  |
| E. | All DID calls must be routed over the same PBX trunk group. Trunk lines arranged for DID may not be mixed in a trunk group with trunk lines not arranged for DID.   |

**12.3.2 Responsibility of the Telephone Company**

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| A. | The Telephone Company accepts no responsibility for reserving telephone numbers to be used at a future time. If the provision of additional service necessitates telephone number changes, S&E charges apply. |
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**12.3.3 Responsibility of the Customer**

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| A. | DID is furnished upon the condition that the customer must subscribe to adequate facilities (e.g. trunks, circuit packs, etc.) to permit the use of the service without injurious effect on general telephone service. |
| B. | The customer is responsible for providing interception of calls to vacant or non-working assigned station lines or telephone numbers by means of attendant intercept or a recorded announcement.                       |

**12.3.4 Provisions for Other Services**

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| A. | One primary directory listing is provided with this service. |
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**12.3.5 Application of Rates and Charges**

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| A. | The rates and charges specified herein are in addition to premises work charges, PBX trunk line rates, and to the rates and charges for associated services and equipment. |
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Verizon New England Inc.

**12. Other Services****12.5 Toll Access Trunk Lines for Private Branch Exchange Systems**

<b>12.5.1 Description</b>	
A.	Toll access trunk lines are available to a customer with a PBX system or Centrex service whose service is authorized for use by transient guests or tenants.
1.	These lines provide one-way access into the long distance network, via a Traffic Service Position System (TSPS), by permitting dialing of toll calls with operator intervention only for billing or charge information.
B.	Toll access trunk lines are provided on the basis of one toll access trunk line for each \$76.90 minimum average monthly toll revenue as determined from a quarterly analysis of the customer's toll revenues.
1.	If toll revenue information is not immediately available, one toll access trunk line may be provided temporarily, at the toll access trunk line rate, for every 15 guest telephones, subject to the requirement that each toll access trunk line furnished produces the minimum average monthly toll revenue as determined from an analysis of the toll revenues in the quarter following the initial installation.
2.	Toll access trunk lines in excess of these allowances are provided at the excess toll access trunk line rate.
C.	Toll access trunk lines may be used in conjunction with a call rating system by arranging the trunk lines to allow "0+number" calls to be routed via TSPS facilities and "1+number" calls to be routed directly into the long distance network.

<b>12.5.2 Application of Rates and Charges</b>	
A.	In addition to the monthly rates and S&E charges, premises work charges also apply.

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**12. Other Services****12.6 Toll Diversion Trunk Lines for Private Branch Exchange Systems****12.6.1 Description**

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| A. | The trunk lines of a PBX system may be equipped so that attempts to dial toll calls from PBX telephones are diverted to an attendant or to a busy tone. This service is subject to the availability of suitable central office facilities. |
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**12.6.2 Application of Rates and Charges**

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| A. | A maximum charge (S&E) applies for all trunks equipped at one time.       |
| B. | Premises work charges apply in addition to monthly rates and S&E charges. |

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**12. Other Services**  
**12.7 Trunk Multiplying Arrangements**

<b>12.7.1 Description</b>	
A.	A multiplying arrangement is furnished when a trunk line is multiplied between nonmultiple switchboard attendant position equipment or from a switchboard attendant position to station equipment of another type.
1.	Multiplying arrangements are not involved for multiple appearances of a trunk line between attendant positions of a multiple switchboard installation.

<b>12.7.2 Application of Rates and Charges</b>	
A.	Rates and charges for trunk multiplying arrangements are comprised of S&E charges and monthly rates.
B.	The rates and charges for service are in addition to those for appropriate PBX trunk lines, premises work charges and to S&E charges and all other applicable rates and charges for associated service and equipment.

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**12. Other Services****12.8 Arrangements for Toll Billing Information for Private Branch Exchange Systems**

12.8.1	Description
A.	PBX and Centrex service customers may obtain details of originating toll calls to associate them with specific lines, telephones, departments, or projects by means of code numbers. These numbers are intended for customer's internal accounting purposes.
1.	Bills for toll calls will be rendered at the appropriate toll rates for operator handled or person-to-person calls in accordance with the number furnished to the toll operator at the time the call is placed.

12.8.2	Application of Rates and Charges
A.	In addition to S&E and monthly rates, premises work charges also apply.

Verizon New England Inc.**12. Other Services****12.9 Special Central Office Terminal Equipment (SCOTE) for Private Branch Exchange Systems****12.9.1 Description**

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| A. | This equipment is for night, Sunday, and holiday service and is available with manual systems where compatible with service arrangements. |
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**12.9.2 Application of Rates and Charges**

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| A. | In addition to S&E and monthly rates, premises work charges also apply. |
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Verizon New England Inc.

**12. Other Services**  
**12.10 Secretarial Concentrator Identifier Service****12.10.1 Description**

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| A. | Secretarial Concentrator Identifier is an arrangement of equipment for connecting telephone answering bureaus with their customers in exchange areas other than those in which the answering bureau is located. This equipment permits common use of a few interexchange channels, thus eliminating the necessity of providing a separate interexchange extension line from each customer's line to the answering bureau. Systems can be arranged to provide a maximum of six interexchange channels. |
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**12.10.2 Application of Rates and Charges**

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| A. | Concentrator lines are provided at the rates and charges for Private Line Type 2001A channels.  |
| B. | Concentrator equipment is subject to a maximum termination liability charge which reduces one-sixtieth for each month in-service at full rates. |
| C. | Identifier equipment is subject to a maximum termination liability charge which reduces one-sixtieth for each month in-service at full rates.   |
| D. | Premises work charges apply in addition to monthly rates and S&E charges for service and equipment.   |

Verizon New England Inc.**12. Other Services****12.11 Secretarial Concentrator Service Bridging Connections****12.11.1 Description**

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| A. | Secretarial concentrator service bridging connections are available for main telephone exchange, PBX trunk or Student Centrex lines, or Centrex service lines. |
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**12.11.2 Application of Rates and Charges**

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| A. | In addition to the monthly rates and S&E charges, premises work charges apply for main telephone exchange, PBX trunk or Student Centrex service lines, and for Centrex service lines. |
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Verizon New England Inc.

**12. Other Services****12.12 Secretarial Concentrator–Central Office Concentrator Service**

12.12.1 Description	
A.	Central Office Concentrator service provides a Telephone Answering Service (TAS) bureau to the ability to consolidate incoming calls to client's (the term client refers to the customer of the TAS), lines to a smaller number of channels connected to the customer's premises equipment. The system has a capacity of 768 client line terminations and 16 outgoing channels to the customer's premises equipment.
B.	Central Office Concentrator service utilizes equipment located in the Telephone Company's central office to detect the ringing signal to a client's line and immediately process the call to the customer's premises equipment. A variable ring count feature provides the ability to change the client's ring count from the customer's premises. The signaling arrangement for call processing from the concentrator to the subscriber's premises equipment is standard DID type signaling.
C.	The service is provided based on availability of central office facilities and can be used with either Telephone Company or customer provided suitably equipped premises equipment. The Telephone Company does not guarantee the compatibility of Central Office Concentrator service with any particular manufacturer's premises equipment.

12.12.2 Application of Rates and Charges	
A.	For channels connecting the concentrator with the customer's premises equipment, rates and charges apply for Private Line Type 2001A channels.
B.	Bridging connection equipment in the central office to connect a concentrator with a client line termination is provided at rates and charges specified in Section 12.12.
C.	Equipment addition charges apply for adding hardware subsequent to the initial installation. The charge is comprised of a system charge which is a one time charge. They are in addition to the S&E charges for the hardware and to any other applicable rates and charges.
D.	Two Station Arrangements for a Private Line Type 1006 channel, are required to change the variable ring count feature of the master concentrator.

12.12.3 Variable Term Payment Plan (VTPP)	
A.	Central Office Concentrator service is furnished under the VTPP. All conditions and regulations pertaining to the VTPP are contained in Section 1 except as specified herein.
B.	The VTPP rates are payable over an Optional Payment Period (OPP) selected by the customer. The available OPPs are month-to-month, 48 months and 72 months.
C.	One time and S&E charges may be deferred or VTPP monthly rates may be prepaid subject to the regulations specified in, Section 1.

Verizon New England Inc.**12. Other Services****12.12 Secretarial Concentrator–Central Office Concentrator Service**

<b>12.12.3 Variable Term Payment Plan (VTPP)</b>	
<b>D.</b>	<b>Transfer of Service</b> may be provided at a transfer of service charge, subject to the regulations Specified in, Section 1.
<b>E.</b>	<b>Termination Liability</b> —For termination prior to term expiration, the applicable termination liability is dependent upon the OPP selected by the customer. For the month-to-month OPP, there are no termination charges. For the 48 month and 72 month OPPs the termination charges are 60% of the remaining amount due.
<b>F.</b>	Vintage I rates and charges apply for the 48 and 72 month OPPs for service installed prior to December 15, 1984, or ordered prior to December 15, 1984 if installed in accordance with the Telephone Company's established installation practice. <ol style="list-style-type: none"><li>1. Vintage II rates and charges apply for the 48 and 72 month OPPS for services ordered on or after December 15, 1984.</li><li>2. Month-to-month rates and charges shown on the latest Vintage schedule apply for services under that payment option as of the effective date of this tariff, regardless of when service was ordered.</li></ol>